AOS-W Instant 8.3.0.0



Release Notes

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Revision History

The following table provides the revision history of this document.

Table 1: Revision History

Revision	Change Description
Revision 02	Updated the New Features and Enhancements chapter with 802.3bz support.
Revision 01	Initial release.

The Alcatel-Lucent AOS-W Instant 8.3.0.1 release notes includes the following topics:

Chapter Overview

The Alcatel-Lucent AOS-W Instant 8.3.0.1 release notes includes the following topics:

- <u>New Features and Enhancements on page 7</u> describes the new features and enhancements introduced in this release.
- <u>Resolved Issues on page 19</u> lists the issues resolved in this release.
- Known Issues and Limitations on page 24 lists the issues identified in this release.
- <u>Upgrading an OAW-IAP on page 26</u> describes the procedures for upgrading your WLAN network to the latest AOS-W Instant version.
- <u>Glossary of Terms on page 30</u> lists the acronyms and abbreviations.

Supported Browsers

The following browsers are officially supported for use with the AOS-W Instant WebUI:

- Microsoft Internet Explorer 11 on Windows 7 and Windows 8
- Microsoft Edge (Microsoft Edge 38.14393.0.0 and Microsoft EdgeHTML 14.14393) on Windows 10
- Firefox 48 or later on Windows 7, Windows 8, Windows 10, and Mac OS
- Apple Safari 8.0 or later on Mac OS
- Google Chrome

Contacting Support

Table 2: Contact Information

Contact Center Online				
Main Site	https://www.al-enterprise.com			
Support Site	https://support.esd.alcatel-lucent.com			
Email	ebg_global_supportcenter@al-enterprise.com			
Service & Support Contact Center Telephone				
North America	1-800-995-2696			
Latin America	1-877-919-9526			
EMEA	+800 00200100 (Toll Free) or +1(650)385-2193			
Asia Pacific	+65 6240 8484			
Worldwide	1-818-878-4507			

This chapter describes the features and/or enhancements introduced in Alcatel-Lucent AOS-W Instant 8.3.0.0.

3G/4G Management

Modified Commands

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, the output of the **show cellular status** and **show usb status** commands include the following modem counters:

- plugin counter
- plugout counter

Support for 4G Modems on AOS-W Instant APs

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, the following ZTE and Huawei 4G modems in order of their priority, are supported on OAW-IAPs:

- ZTE MF79S
- ZTE MF831
- ZTE MF832S
- ZTE MF832U
- ZTE MF825C
- Huawei K5150

OmniVista 3600 Air Manager

OmniVista 3600 Air Manager RAPIDS Support for Rogue AP Containment

The output of the following **show** commands are modified to make rogue AP containment compatible with OmniVista 3600 Air Manager RAPIDS support.

- show ids
- show ap monitor
- show ap debug am-config
- show ap debug airwave

WebSocket Connection

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, OAW-IAPs can connect with OmniVista 3600 Air Manager over a WebSocket connection. In a WebSocket connection, access points can communicate with the server at any given point in time. A new WebSocket-capable OAW-IAP connects to a server through HTTPS post. If the server supports WebSocket, it sends back an HTTP redirect message to the OAW-IAP. The Instant AP closes the existing HTTPS connection and connects to the server through WebSocket. If the server does not support WebSocket, it ignores the header and the OAW-IAP continues using HTTPS and XML to communicate with the server.

Adaptive Radio Management

Enhancements to arm Command

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, the following parameters are introduced in the **arm** command to optimize the AOS-W Instant deployment scenario:

- backoff-time
- error-rate-threshold
- error-rate-wait-time
- free-channel-index
- ideal-coverage-index
- channel-quality-aware-arm-disable
- channel-quality-threshold
- channel-quality-wait-time

RF Zone Settings

Alcatel-Lucent AOS-W Instant 8.3.0.0 introduces an option to configure RF zone settings on 2.4 GHz and 5 GHz radio profiles. The configuration setting is applicable to stand-alone and cluster-based OAW-IAPs. You can configure the same zone name on both 2.4 GHz and 5 GHz radio profiles. However, you cannot configure the same zone name on two 2.4 GHz or two 5 GHz radio profiles.

You can also configure up to six SSID zones per AP, and up to 32 SSID zones per SSID profile.

AP-Platform

303 Series Wireless Access Points

The 303 Series access points are high-performance dual-radio wireless devices that support IEEE 802.11ac Wave 2 standard. The OAW-IAPs use MIMO technology to provide secure wireless connectivity for both 2.4 GHz 802.11b, 802.11g, 802.11n Wi-Fi and 5 GHz 802.11a, 802.11n, and 802.11ac Wi-Fi.

These OAW-IAPs provide the following capabilities:

- IEEE 802.11a, 802.11b, 802.11g, 802.11n, and 802.11ac operation as a wireless access point
- IEEE 802.11a, 802.11b, 802.11g, 802.11n, and 802.11ac operation as a wireless air monitor
- Compatibility with IEEE 802.3af PoE
- Integrated BLE radio

For complete technical details and installation instructions, refer to the Alcatel-Lucent 303 Series Campus Access Points Installation Guide.

318 Series Wireless Access Points

The 318 Series wireless access points support IEEE 802.11 ac Wave 2 standard, delivering high performance with the MU-MIMO technology, while also supporting 802.11 a, 802.11 b, 802.11g, and 802.11 n wireless services.

These OAW-IAPs provide the following capabilities:

- IEEE 802.11a, 802.11b, 802.11g, 802.11n, and 802.11ac operation as a wireless access point
- IEEE 802.11a, 802.11b, 802.11g, 802.11n, and 802.11ac operation as a wireless air monitor
- IEEE 802.11a, 802.11b, 802.11g, 802.11n, and 802.11ac operation as a spectrum monitor
- Compatibility with IEEE 802.3at PoE

For complete technical details and installation instructions, refer to the Alcatel-Lucent 318 Series Wireless Access Points Installation Guide.

340 Series Wireless Access Points

The 340 Series access points (AP-344 and AP-345 access points) are high-performance dual-radio wireless devices. These access points provide secure wireless connectivity for 2.4 GHz 802.11 b, 802.11g, and 802.11n Wi-Fi networks and 5 GHz 802.11a, 802.11n, and 802.11ac Wi-Fi networks. The optional dual 5 GHz radio mode allows both radios to operate in the 5 GHz radio mode simultaneously, doubling the 5 GHz capacity of the access point. The 340 Series access points can be deployed in either a Switch-based (AOS-W) or Switchless (Alcatel-Lucent AOS-W Instant) network environment.

These OAW-IAPs provide the following capabilities:

- Wireless access
- Wireless mesh
- Air Monitor
- Spectrum Monitor
- Support for selected USB peripherals
- Integrated BLE radio
- MU-MIMO (wave 2) support

For complete technical details and installation instructions, refer to the Alcatel-Lucent 340 Series Access Points Installation Guide.

370 Series Outdoor Access Wireless Access Points

The 370 Series outdoor wireless access points (AP-374, AP-375, and AP-377 access points) support IEEE 802.11ac Wave 2 standard. It also delivers high performance with the MU-MIMO technology, in addition to supporting 802.11a, 802.11b, 802.11g, and 802.11n wireless services.

These OAW-IAPs provide the following capabilities:

- IEEE 802.11a, 802.11b, 802.11g, 802.11n, and 802.11ac operation as a wireless access point
- IEEE 802.11a, 802.11b, 802.11g, 802.11n, and 802.11ac operation as a wireless air monitor
- IEEE 802.11a, 802.11b, 802.11g, 802.11n, and 802.11ac spectrum monitor
- Compatibility with IEEE 802.3at PoE

For complete technical details and installation instructions, refer to the Alcatel-Lucent 370 Series Outdoor Access Points Installation Guide.

Support for 802.3bz

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, OAW-AP330 Series access points are compliant with 802.3bz standard. This is an IEEE standard-based support for 2.5 Gbps or 5 Gbps.

Authentication

Support for Encrypted IMSI

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, the EAP-Authentication and Key Agreement (AKA) protocol is used with 802.1X to authenticate client access to a Verizon Wi-Fi. The International Mobile Subscriber Identity (IMSI) is a unique identifier that is used to track device movement and help in protecting user privacy.

BLE

BLE IoT for Data Communication

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, OAW-IAPs introduce an IoT protocol that can send BLE information containing payload messages to the endpoints over a WebSocket or HTTPS connection. The following commands are introduced as part of this feature:

- iot transportProfile
- iot usetransportProfile

ZF Openmatics Support for ZF BLE Tag Communication

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, you can manage ZF tags and implement the BLE location service using the third-party ZF Openmatics. To support this feature, Alcatel-Lucent OAW-IAPs with built-in IoT-protocol radio (BLE) are required. You can configure the OAW-IAPs to support ZF Openmatics using the IoT profiles.

Captive Portal

Custom Out-of-Service Captive Portal Page

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, the **out-of-service-page** parameter is introduced in the **wlan external-captive-portal** command to display a custom captive portal page when the internet uplink is down.

Support for Cisco AV-Pair VSA

Alcatel-Lucent AOS-W Instant 8.3.0.0 provides support for dynamically using the **Cisco AV-Pair** VSA from the RADIUS server. To do so, use the **urlredirect** parameter in the captive portal. You can configure or view the configuration using the following commands:

- radius-vsa-redirect-url
- show radius-redirect-url

Support for SHA-256 and SHA-384 ECDSA

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, you can upload the SHA-256 and SHA-384 ECDSA certificates using the WebUI.

Core File Management

Support for Core File Management in OAW-IAP

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, the **show ap debug core-info** command is introduced to display the core file history running on OAW-IAPs.

DRT

DRT Upgrade

Alcatel-Lucent AOS-W Instant 8.3.0.0 introduces an option to install and upgrade DRT files for OAW-IAPs. When a new certification is available for an OAW-IAP, the subsequent releases will automatically receive support for these certifications.

HTTP Proxy

Configuring Authentication for HTTP Proxy

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, a username and password can be optionally configured on AOS-W Instant APs to authenticate a proxy server.

Enhanced speed-test Error Logs

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, the output of the **speed-test** command provides additional information in the error log.

Example

The following sample displays **unable to connect to server: No route to host** in the error log when an invalid IP address was used in the **speed-test** command:

Jan 31 06:39:46 cli[5355]: <341101> <WARN> |AP f0:5c:19:cb:30:28@10.17.131.46 cli| Execute command-speed-test 10.17.144.25 tcp server-port 5000. Jan 31 06:39:49 cli[4263]: <341004> <WARN> |AP f0:5c:19:cb:30:28@10.17.131.46 cli| Forward iperf child process completed, unsuccessful execution Jan 31 06:39:49 cli[4263]: <341004> <WARN> |AP f0:5c:19:cb:30:28@10.17.131.46 cli| Speed Test Error Reason: error - unable to connect to server: No route to host

The following sample displays **unable to connect to server: connection timed out** in the error log when a wrong IP address was used in the **speed-test** command:

Jul 14 09:21:49 cli[6478]: <341101> <WARN> |AP f0:5c:19:cb:15:24@10.17.140.196 cli| Execute command-speed-test 8.8.8.8 tcp bandwidth 10 sec-to-measure 5 server-port 5202. Jul 14 09:22:52 cli[4380]: <341004> <WARN> |AP f0:5c:19:cb:15:24@10.17.140.196 cli| Forward iperf child process completed, unsuccessful execution Jul 14 09:22:52 cli[4380]: <341004> <WARN> |AP f0:5c:19:cb:15:24@10.17.140.196 cli| Speedtest Error Reason: error - unable to connect to server: Connection timed out

The following sample displays **unable to connect to server: connection refused** in the error log when a wrong port number was used in the **speed-test** command:

Jul 14 08:27:45 cli[6580]: <341101> <WARN> |AP f0:5c:19:cb:15:24@10.17.140.196 cli| Execute command-speed-test 10.20.53.26 tcp bandwidth 10 sec-to-measure 5 server-port 5202. Jul 14 08:27:45 cli[4381]: <341004> <WARN> |AP f0:5c:19:cb:15:24@10.17.140.196 cli| Forward iperf child process completed, unsuccessful execution Jul 14 08:27:45 cli[4381]: <341004> <WARN> |AP f0:5c:19:cb:15:24@10.17.140.196 cli| Speedtest Error Reason: error - unable to connect to server: Connection refused

The following sample displays interrupt - the client has terminated in the error log when a running speed-test session was killed.

Jul 17 04:43:37 cli[5329]: <341101> <WARN> |AP f0:5c:19:cb:15:24@10.17.140.196 cli| Execute command-speed-test 10.20.53.26 tcp bandwidth 10 server-port 5201. Jul 17 04:43:40 cli[4378]: <341004> <WARN> |AP f0:5c:19:cb:15:24@10.17.140.196 cli| Forward iperf child process completed, unsuccessful execution Jul 17 04:43:40 cli[4378]: <341004> <WARN> |AP f0:5c:19:cb:15:24@10.17.140.196 cli| Speedtest Error Reason: interrupt - the client has terminated

Support for Hotspot 2.0 R2

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, the Hotspot 2.0 R2 feature is introduced. This feature is supported on 300 Series, OAW-AP303H, OAW-AP310 Series, OAW-AP320 Series, OAW-AP330 Series, OAW-AP365, OAW-AP367, and 370 Series access points in both Switch-based and Switchless modes. This release supports the following new features:

- Online Sign-Up
- WNM Subscription Remediation



The maximum length of the GAS query response is changed to 6 from 127. This value is configured for the **query-responselength-limit** parameter in the **hotspot hs-profile** command.

Support for IAP-VPN Termination on Mobility Controller Virtual Appliance

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, the Mobility Controller Virtual Appliance supports IAP-VPN termination by using custom certificates.

NTP

Time-Based Services

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, time-based information of OAW-IAPs that are connected to cloud can be retrieved from an NTP server, Activate server, or from the image file. This keeps the connection between OAW-IAPs and the cloud server secure.

The output of the **show swarm status** command displays information about the source from which the time-based information is retrieved.

Radio

Dual 5 GHz Radio Mode

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, OAW-IAPs support dual 5 GHz radio mode on AP-344 and AP-345 access points. In dual mode, both radio 0 and radio 1 interfaces can operate in the 5 GHz band.

The following commands have been introduced or modified to support the dual 5 GHz mode operation.

New commands

- dual-5GHz-mode
- radio-0-5ghz-ant-gain
- radio-0-5ghz-ant-pol
- radio-0-channel
- radio-0-disable
- radio-1-5ghz-ant-gain
- radio-1-5ghz-ant-pol
- radio-1-channel
- radio-1-disable
- show valid-channels dual-5ghz-mode

Modified commands

show ap-env

show aps

Enhancements to 802.11a and 802.11g Radio Profiles

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, the 802.11a and 802.11g radio profiles are enhanced to control advertising of 40 MHz intolerance. This is useful when there are devices that are advertising 40 MHz intolerance, as this can impact the performance of the network.

The following parameters are introduced in the **rf dot11a-radio-profile** and **rf dot11g-radio-profile** commands:

- 40MHZ-intolerance
- honor-40MHZ-intolerance-disable

RADIUS

Support for Host Name Configuration on RADIUS Server

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, the following parameters are introduced to support the host name configuration on RADIUS server.

- aaa dns-query-interval
- show aaa dns-query-interval
- show aaa fqdn-server-names

Customizing RADIUS Attributes

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, users can configure RADIUS modifier profiles to customize the attributes that are included, excluded, and modified in the RADIUS request before it is sent to the authentication server.

The following commands are introduced to configure RADIUS modifier profiles.

- aaa radius-attributes
- aaa radius modifier

VPN

Diffie-Hellman Algorithm

Diffie-Hellman is a key agreement algorithm that allows two parties to agree upon a shared secret, and is used within IKE to securely establish session keys. Alcatel-Lucent AOS-W Instant currently supports Diffie-Hellman Group 2 and Group 14.

OAW-IAPs can use either Diffie-Hellman Group 2 or Diffie-Hellman Group 14 to set up an IAP-VPN connection to a Switch with Zero Touch Provisioning. By default, Group 2 is used to set up an IAP-VPN connection. However, Group 2 is rejected when FIPS mode is enabled. In such a scenario, Group 14 is used to set up the IAP-VPN connection.

WebUI

Country Code Domain

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, OAW-IAPs support US territories. Administrators can select a domain from the available list of supported regulatory domains for US variants.

WLAN

Multiple SSID Zones

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, a set of SSIDs that is common to multiple OAW-IAPs can be shared across multiple zones. Earlier to this release, a zone supported multiple OAW-IAPs that shared a common set of SSIDs.

This chapter describes the hardware platforms supported in Alcatel-Lucent AOS-W Instant 8.3.0.0.

Supported OAW-IAPs

The following table displays the OAW-IAP platforms supported in Alcatel-Lucent AOS-W Instant 8.3.0.0.

Table 3: Supported OAW-IAP Platforms

OAW-IAP Platform	Minimum Required AOS-W Instant Software Version
 303 Series 318 Series 340 Series — AP-344 and AP-345 370 Series — AP-374, AP-375, and AP-377 	AOS-W Instant 8.3.0.0 or later
 OAW-AP203H 	AOS-W Instant 6.5.3.0 or later
 OAW-AP203R and OAW-AP203RP OAW-AP303H OAW-AP365 and OAW-AP367 	AOS-W Instant 6.5.2.0 or later
OAW-IAP207OAW-IAP304 and OAW-IAP305	AOS-W Instant 6.5.1.0-4.3.1.0 or later
OAW-IAP314 and OAW-IAP315OAW-IAP334 and OAW-IAP335	AOS-W Instant 6.5.0.0-4.3.0.0 or later
 OAW-IAP324 and OAW-IAP325 	AOS-W Instant 6.4.4.3-4.2.2.0 or later
OAW-IAP228OAW-IAP277	AOS-W Instant 6.4.3.1-4.2.0.0 or later
 OAW-IAP214 and OAW-IAP215 	AOS-W Instant 6.4.2.0-4.1.1.0 or later

Table 3: Supported OAW-IAP Platforms

OAW-IAP Platform	Minimum Required AOS-W Instant Software Version
 OAW-IAP274 and OAW-IAP275 	AOS-W Instant 6.4.0.2-4.1.0.0 or later
 OAW-IAP224 and OAW-IAP225 	AOS-W Instant 6.3.1.1-4.0.0.0 or later
 OAW-RAP155 and OAW-RAP155P 	AOS-W Instant 6.2.1.0-3.3.0.0 or later

Deprecated OAW-IAPs

The following OAW-IAPs are no longer supported from Alcatel-Lucent AOS-W Instant 8.3.0.0 onwards:

- OAW-IAP204, OAW-IAP205, OAW-IAP205H
- OAW-IAP114, OAW-IAP115
- OAW-RAP108, OAW-RAP109
- OAW-IAP103

Periodic regulatory changes may require modifications to the list of channels supported by an AP. For a complete list of channels supported by an AP using a specific country domain, access the OAW-IAP CLI and execute the **show ap allowed-channels** command.

For a complete list of countries and the regulatory domains in which the APs are certified for operation, refer to the Downloadable Regulatory Table or the DRT Release Notes at service.esd.alcatel-lucent.com.

The following default DRT file version is part of Alcatel-Lucent AOS-W Instant 8.3.0.0:

DRT-1.0_64450

This chapter describes the issues resolved in Alcatel-Lucent AOS-W Instant 8.3.0.0.

Bug ID	Description	Component	Platform	Reported Version	Resolved in Version
158434	Symptom: A OAW-RAP rebooted with the message, System clock is too far ahead of NTP sync result. The fix ensures that the OAW-RAP does not randomly reboot. Scenario: This issue occurred when the ntpclient process received abnormal packets. This issue was observed in OAW-RAPs running Alcatel-Lucent AOS-W Instant 6.4.2.3-4.1.1.5.	Platform	All platforms	Alcatel- Lucent AOS- W Instant 6.4.2.3- 4.1.1.5	Alcatel- Lucent AOS- W Instant 8.3.0.0
158462	Symptom: An OAW-IAP classified a neighboring OAW-IAP, which was not part of the network, as a rogue OAW-IAP. The fix ensures that the OAW-IAP does not raise false rogue OAW-IAP alarms. Scenario: This issue occurred when there were multiple roaming clients from other networks. This issue was not limited to any specific OAW-IAP model or Alcatel-Lucent AOS-W Instant release version.	IDS	All platforms	Alcatel- Lucent AOS- W Instant 6.4.3.4- 4.2.1.2	Alcatel- Lucent AOS- W Instant 8.3.0.0
160716	Symptom: Low-assurance devices such as OAW-AP203H joined an existing cluster that disallowed low-assurance devices and took over as master during master failover. The fix ensures that no low-assurance device is selected as the new master. Scenario: This issue occurred when low-assurance devices were plugged into the same management VLAN as an existing OAW-IAP cluster that did not have the configuration set as allow-low-assurance-devices . This issue was observed in OAW-AP203H access points running Alcatel-Lucent AOS-W Instant 6.5.3.0 or later versions.	VC Management	OAW- AP203H access points	Alcatel- Lucent AOS- W Instant 6.5.3.0	Alcatel- Lucent AOS- W Instant 8.3.0.0

Bug ID	Description	Component	Platform	Reported Version	Resolved in Version
160783	 Symptom: A configuration mismatch was found in AMP. The fix ensures that the no dot3bz command is not displayed in the show running-config command output. Scenario: This issue occurred when the output of the show running-config command displayed no dot3bz under wired-port-profile. This issue was observed in OAW-IAPs running Alcatel-Lucent AOS-W Instant 6.5.3.0 or later versions. 	Platform	All platforms	Alcatel- Lucent AOS- W Instant 6.5.3.0	Alcatel- Lucent AOS- W Instant 8.3.0.0
161216	 Symptom: A stand-alone OAW-IAP rebooted unexpectedly. The log file listed the reason for the event as Watchdog petted by same CPU 1 for 10 seconds. jiffies[67312] History [01010110101010101010101010101010101010	Platform	OAW-IAP224 and OAW- IAP225 access points	Alcatel- Lucent AOS- W Instant 6.5.1.0- 4.3.1.1	Alcatel- Lucent AOS- W Instant 8.3.0.0
165205	Symptom: An OAW-IAP crashed and rebooted unexpectedly. The issue is resolved by deleting all virtual APs before the AP is rebooted. Scenario: This issue occurred due to a kernel panic. This issue was observed in OAW-IAPs running Alcatel-Lucent AOS-W Instant 6.5.1.0-4.3.1.2 or later versions.	Platform	All platforms	Alcatel- Lucent AOS- W Instant 6.5.1.0- 4.3.1.2	Alcatel- Lucent AOS- W Instant 8.3.0.0
166494 170879	Symptom: An OAW-IAP was unable to synchronize its date and time settings with the NTP server although the NTP server was reachable. The fix ensures that the date and time settings between the OAW-IAP and the NTP server are synchronized. Scenario: This issue occurred when the NTP process in the OAW-IAP started without getting the IP address of the DNS server from a DHCP server. Later, even if the OAW-IAP obtained the IP address of the DNS server from the DHCP server, the NTP process did not connect to the NTP server. This issue was observed in OAW-IAP325 access points running Alcatel-Lucent AOS-W Instant 6.5.3.0 or later versions.	VC Management	OAW-IAP325 access points	Alcatel- Lucent AOS- W Instant 6.5.3.0	Alcatel- Lucent AOS- W Instant 8.3.0.0
166938	Symptom: OAW-IAPs incorrectly processed XML API requests from port 80. The fix ensures that the OAW-IAPs process XML-API requests correctly. Scenario: This issue was observed in OAW-IAPs running Alcatel-Lucent AOS-W Instant 6.4.4.6-4.2.4.0 or later versions.	Configuration	All platforms	Alcatel- Lucent AOS- W Instant 6.4.4.6- 4.2.4.0	Alcatel- Lucent AOS- W Instant 8.3.0.0

Bug ID	Description	Component	Platform	Reported Version	Resolved in Version
166984 170390 174880	Symptom: An OAW-IAP rebooted unexpectedly. The log file listed the reason for the event as System clock is too far ahead of NTP sync result . The fix ensures that the OAW-IAP works as expected. Scenario: This issue occurred because a malformed UDP packet that was sent from a non-NTP server with source port 123 modified the system clock. This issue was observed in OAW-IAPs running Alcatel-Lucent AOS-W Instant 6.5.3.2 or later versions.	Platform	All platforms	Alcatel- Lucent AOS- W Instant 6.5.3.2	Alcatel- Lucent AOS- W Instant 8.3.0.0
167198	Symptom: An OAW-IAP crashed and rebooted. The log file listed the reason for the event as Reboot caused by kernel panic: softlockup: hung tasks . The fix ensures that the OAW-IAP works as expected. Scenario: This issue occurred due to an interruption while sending multicast data to the OAW-IAP. This issue was observed in OAW-AP303H, OAW-IAP304, OAW-IAP305, OAW-AP365, and OAW-AP367 access points running Alcatel- Lucent AOS-W Instant 6.5.4.4 or later versions.	Datapath	OAW- AP303H, OAW-IAP304, OAW-IAP305, OAW-AP365, and OAW- AP367 access points	Alcatel- Lucent AOS- W Instant 6.5.4.4	Alcatel- Lucent AOS- W Instant 8.3.0.0
167967	 Symptom: An OAW-IAP crashed and rebooted unexpectedly. The log file listed the reason for the event as Reboot caused by kernel panic: softlockup: hung tasks. The fix ensures that the OAW-IAP works as expected. Scenario: This issue was not limited to any specific OAW-IAP model or Alcatel-Lucent AOS-W Instant release version. 	Datapath/Firewall	All platforms	Alcatel- Lucent AOS- W Instant 6.5.1.0- 4.3.1.2	Alcatel- Lucent AOS- W Instant 8.3.0.0
167978	Symptom: The output of the show ap debug client-table command displayed a client count higher than that expected. Enhancements to the wireless driver resolved this issue. Scenario: This issue occurred when stale client entries were cleared only from the AP STM process and not from the wireless driver. This issue was observed in OAW-IAP225 access points running Alcatel-Lucent AOS-W Instant 6.5.1.5-4.3.1.5 or later versions.	Wi-Fi driver	OAW-IAP225 access points	Alcatel- Lucent AOS- W Instant 6.5.1.5- 4.3.1.5	Alcatel- Lucent AOS- W Instant 8.3.0.0
168254 171577	Symptom: An OAW-IAP rebooted unexpectedly. The log file listed the reason for the event as Reboot caused by kernel panic: Take care of the HOST ASSERT first . Enhancements to the wireless driver resolved this issue. Scenario: This issue occurred due to a firmware assert. This issue was observed in 300 Series and OAW-AP320 Series access points running Alcatel- Lucent AOS-W Instant 6.5.1.0-4.3.1.2 or later versions.	Wi-Fi driver	300 Series and OAW- AP320 Series access points	Alcatel- Lucent AOS- W Instant 6.5.1.0- 4.3.1.2	Alcatel- Lucent AOS- W Instant 8.3.0.0

Bug ID	Description	Component	Platform	Reported Version	Resolved in Version
168529	 Symptom: Some clients received a warning message, Check sum mismatch, on the master AP during reboot of an OAW-IAP. The fix ensures that the warning message is not displayed. Scenario: This issue occurred because the IPv6 address of the virtual Switch that was configured in the master AP was not updated in the slave AP. This issue was observed in OAW-IAPs running Alcatel-Lucent AOS-W Instant 6.5.4.0 or later versions. 	VC Management	All platforms	Alcatel- Lucent AOS- W Instant 6.5.4.0	Alcatel- Lucent AOS- W Instant 8.3.0.0
169655	Symptom: Mobile clients were unable to perform EAP-SIM authentication after recovering from sleep mode. This issue is resolved by changing the maximum permissible length of the IMSI number to 248 characters. Scenario: This issue occurred when mobile clients used pseudo International Mobile Subscriber Identity (IMSI) number for authentication after recovering from sleep mode. This issue was observed in OAW-IAPs running Alcatel-Lucent AOS-W Instant 6.5.4.1 or later versions.	Authentication	All platforms	Alcatel- Lucent AOS- W Instant 6.5.4.1	Alcatel- Lucent AOS- W Instant 8.3.0.0
170096	Symptom: An OAW-IAP failed to restore statically configured channels after a continuous radar detection. Enhancements to the ARM radar process resolved this issue. Scenario: This issue was not limited to any specific OAW-IAP model or Alcatel-Lucent AOS-W Instant release version.	ARM	All platforms	Alcatel- Lucent AOS- W Instant 6.4.0.0- 4.1.0.0	Alcatel- Lucent AOS- W Instant 8.3.0.0
171323 172256	Symptom: An OAW-IAP failed to come up. The fix ensures that the OAW-IAP retains the default gateway route and comes up when an Ethernet connection is restored. Scenario: This issue occurred when the OAW-IAP was configured with a static IP address and the Ethernet connection was lost. When the Ethernet connection was restored, the default gateway route was removed. This issue was observed in OAW-IAPs running Alcatel-Lucent AOS-W Instant 6.5.3.3 or later versions.	Configuration	All platforms	Alcatel- Lucent AOS- W Instant 6.5.3.3	Alcatel- Lucent AOS- W Instant 8.3.0.0

Bug ID	Description	Component	Platform	Reported Version	Resolved in Version
172460	Symptom: Multiple checksum-mismatch alerts were found in OAW-IAPs. The fix ensures that the checksum-mismatch alerts are not observed. Scenario: This issue occurred because of a mismatch in the authentication server configuration in the OAW-IAPs. This issue was observed in OAW-IAPs running Alcatel-Lucent AOS-W Instant 6.5.4.2 or later versions.	VC Management	All platforms	Alcatel- Lucent AOS- W Instant 6.5.4.2	Alcatel- Lucent AOS- W Instant 8.3.0.0
173718	Symptom: The output of the show snmp trap-queue command displayed incorrect Tx power trap values. The fix ensures that correct Tx power trap values are displayed. Scenario: This issue occurred when an OAW-IAP sent incorrect Tx power traps to the SNMP server. This issue was observed in OAW-IAPs running Alcatel-Lucent AOS-W Instant 6.5.4.2 or later versions.	SNMP	All platforms	Alcatel- Lucent AOS- W Instant 6.5.4.2	Alcatel- Lucent AOS- W Instant 8.3.0.0
174697 177875	Symptom: An OAW-IAP rebooted unexpectedly. The log file listed the reason for the event as Reboot caused by kernel panic: softlockup: hung tasks . The fix ensures that the OAW-IAP works as expected. Scenario: This issue was observed in OAW-IAP275 and OAW-IAP325 access points running Alcatel-Lucent AOS-W Instant 6.5.4.2 or later versions.	Firewall	OAW-IAP275 and OAW- IAP325 access points	Alcatel- Lucent AOS- W Instant 6.5.4.2	Alcatel- Lucent AOS- W Instant 8.3.0.0

This chapter describes the known issues and limitations identified in Alcatel-Lucent AOS-W Instant 8.3.0.0.

Limitations

This section describes the limitations in Alcatel-Lucent AOS-W Instant 8.3.0.0.

AirGroup Chat Service Limitation

The AirGroup chat service has been deprecated from Alcatel-Lucent AOS-W Instant 8.3.0.0 release onwards. Regardless of whether it is enabled or disabled, the AirGroup chat service will not function. It is also recommended not to apply any configuration change to this service, because any change applied can potentially lead to user connectivity issues. However, if any configuration changes are inadvertently applied and user connectivity issues are noticed after such a change, reverting the changes will most likely restore the network back to normal.

APboot Limitation

You may not be able to upgrade some of the OAW-AP310 Series and OAW-AP330 Series access points that are loaded with an apboot image, to Alcatel-Lucent AOS-W Instant 8.3.0.0. This is because, the AOS-W Instant firmware images for these access points do not exceed 14 MB.

NOTE

This restriction affects only a very small number of early units. Before you upgrade, it is recommended that you refer to the *Field Bulletin AP1804-1* at <u>https://support.esd.alcatel-lucent.com</u> and verify the affected serial numbers of the OAW-IAP units.

Ethernet 0 Port Limitation

The 2.5 Gbps Ethernet 0 port of AP-344 and AP-345 access points does not support the 100 Mbps half-duplex mode. Use autonegotiation to connect with other switches through the 2.5 Gbps Ethernet 0 port.

HTTP Proxy Limitation

OAW-IAPs cannot connect to OmniVista 3600 Air Manager and Meridian servers when an HTTP proxy server is configured with the **username** and **password** parameters, for web classification. However, all the proxy services work as expected when **username** and **password** are not configured in the HTTP proxy server.

No Support for Cell Size Reduction

Starting from Alcatel-Lucent AOS-W Instant 8.3.0.0, the **cell-size-reduction** parameter in **rf dot11a-radio-profile** and **rf dot11g-radio-profile** commands does not take effect for 300 Series access points. If the **cell-size-reduction** parameter has any configured value, the 300 Series access points disregard the value.

Known Issues

The following known issues are observed in Alcatel-Lucent AOS-W Instant 8.3.0.0.

Table 5: Known Issue in AOS-W Instant 8.3.0.0

Bug ID	Description	Component	Platform	Reported Version
171987	Symptom: An OAW-IAP fails to broadcast an SSID on the DFS radio channels. Scenario: This issue is observed in AP-318 access points running Alcatel-Lucent AOS-W Instant 8.3.0.0. Workaround: None.	Wi-Fi Driver	AP-318 access points	Alcatel-Lucent AOS- W Instant 8.3.0.0
178882	 Symptom: An OAW-IAP that boots in a factory-reset mode performs an extra reboot before connecting to a mesh portal. Scenario: This issue occurs when a mesh point that is reloaded in factory-reset mode takes more time to connect to the mesh portal. This issue is observed in OAW-IAPs running Alcatel-Lucent AOS-W Instant 8.3.0.0. Workaround: None. 	Mesh	All platforms	Alcatel-Lucent AOS- W Instant 8.3.0.0
179080	 Symptom: ALGs do not work on OAW-IAPs. Scenario: This issue occurs when the OAW-IAP is on a bridge mode and the default value of the ACL is set to deny all. This issue is observed in OAW-IAPs running Alcatel-Lucent AOS-W Instant 8.3.0.0. Workaround: Set the default value of the ACL to permit all using the command, wlan access-rule. 	Firewall	All platforms	Alcatel-Lucent AOS- W Instant 8.3.0.0

This chapter describes the AOS-W Instant software upgrade procedures and the different methods for upgrading the image on the OAW-IAP.

Topics in this chapter include:

- Upgrading an OAW-IAP Using OmniVista 3600 Air Manager Management Platform on page 26
- Upgrading an OAW-IAP Image Manually Using WebUI on page 26
- Upgrading an OAW-IAP Image Manually Using CLI on page 27
- Impact of Classify Media Flag on AOS-W Instant Releases on page 28
- Impact of Classify Media Flag After an Upgrade or Downgrade on page 28

Upgrading an OAW-IAP Using OmniVista 3600 Air Manager Management Platform

If the multiclass OAW-IAP network is managed by OmniVista 3600 Air Manager, image upgrades can only be done through the OmniVista 3600 Air Manager WebUI. The OAW-IAP images for different classes must be uploaded on the AMP server. When new OAW-IAPs joining the network need to synchronize their software with the version running on the virtual Switch, and if the new OAW-IAP belongs to a different class, the image file for the new OAW-IAP is provided by OmniVista 3600 Air Manager. If OmniVista 3600 Air Manager does not have the appropriate image file, the new OAW-IAP will not be able to join the network.

Upgrading an OAW-IAP Image Manually Using WebUI

You can manually obtain an image file from a local file system or from a TFTP or HTTP URL.

The following procedure describes how to manually check for a new firmware image version and obtain an image file:

- 1. Navigate to **Maintenance** > **Firmware**.
- 2. Under **Manual** section, perform the following steps:
- Select the Image file option. This method is only available for single-class OAW-IAPs.

The following examples describe the image file format for different OAW-IAP models:

- For OAW-AP203H—AlcatelInstant_Vela_8.3.0.0_xxxx
- For OAW-AP334/335—AlcatelInstant_Lupus_8.3.0.0_xxxx
- For OAW-AP314/315 and OAW-APAP-324/325—AlcatelInstant_Hercules_8.3.0.0_xxxx
- For OAW-AP224/225, OAW-IAP228, OAW-AP214/215, OAW-IAP274/275, OAW-IAP277—AlcatelInstant_Centaurus_8.3.0.0_xxxx

- For OAW-RAP155/155P—AlcatelInstant_Aries_8.3.0.0_xxxx
- Select the Image URL option. Select this option to obtain an image file from a HTTP, TFTP, or FTP URL.
 - HTTP http://<IP-address>/<image-file>. For example, http://<IP-address>/AlcatelInstant_Hercules_8.3.0.0_xxxx
 - TFTP tftp://<IP-address>/<image-file>. For example, tftp://<IP-address>/AlcatelInstant_Hercules_8.3.0.0_xxxx
 - FTP ftp://<IP-address>/<image-file>. For example, ftp://<IP-address>/AlcatelInstant_Hercules_8.3.0.0_xxxx
 - FTP ftp://<user name:password>@<IP-address>/<image-file>. For example, ftp://<alcatel:123456>@<IP-address>/AlcatelInstant_Hercules_ 8.3.0.0_xxxx



The FTP server supports both **anonymous** and **username:password** login methods.

Multiclass OAW-IAPs can be upgraded only in the URL format, not in the local image file format.

- 3. Clear the **Reboot all APs after upgrade** check box if required. This check box is selected by default to allow the OAW-IAPs to reboot automatically after a successful upgrade. To reboot the OAW-IAP at a later time, clear the **Reboot all APs after upgrade** check box.
- 4. Click **Upgrade Now** to upgrade the OAW-IAP to the newer version.

Upgrading an OAW-IAP Image Manually Using CLI

To upgrade an image using a HTTP, TFTP, or FTP URL:

(Instant AP) # upgrade-image <ftp/tftp/http-URL>

To upgrade an image by using the username and password in the FTP URL :

(Instant AP) # upgrade-image ftp://Alcatel:123456@192.0.2.7/AlcatelInstant_Hercules_8.3.0.0_xxxx

To upgrade an image without rebooting the OAW-IAP:

(Instant AP) # upgrade-image2-no-reboot <ftp/tftp/http-URL>

To view the upgrade information:

(Instant AP) # show upgrade info Image Upgrade Progress

Mac IP Address AP Class Status Image Info Error Detail

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d8:c7:c8:c4:42:98 10.17.101.1 Hercules image-ok image file none Auto reboot :enable Use external URL :disable

Impact of Classify Media Flag on AOS-W Instant Releases

Alcatel-Lucent AOS-W Instant 8.3.0.0

Classify media flag is no longer supported from AOS-W Instant 8.3.0.0 onwards. However, media classification will continue to take effect without this flag. RTP or RTCP sessions are automatically subjected to media monitoring and media classification. If the criteria for session prioritization is met, the session will be automatically prioritized with the right priority and flags.



Media monitoring cannot be disabled from AOS-W Instant 8.3.0.0 onwards.

Alcatel-Lucent AOS-W Instant 6.x.x.x-4.x.x. and Alcatel-Lucent AOS-W Instant 6.5.x.x

Both the releases support classify media flag as an option in the access rule. When the flag is enabled in a TCP 443 or TCP 5061 session, and a control session of the TCP port hits the datapath, media monitoring will start taking effect. The subsequent RTP or RTCP sessions will undergo media monitoring. Based on various criteria, the sessions will be prioritized.

When the classify media flag is removed from the control sessions (TCP 5061 or TCP 443 for Skype and TCP 5060 for Jabber), media monitoring will no longer happen; hence no prioritization will take place.

Impact of Classify Media Flag After an Upgrade or Downgrade

Upgrade from Alcatel-Lucent AOS-W Instant 6.5.x.x to Alcatel-Lucent AOS-W Instant 8.3.x.x

If an ACL is running AOS-W Instant 6.5.x.x and classify media flag is enabled, then the classify media flag will be removed from AOS-W Instant 8.3.x.x. If the OAW-IAPs are managed by OmniVista 3600 Air Manager or any other cloud server, ensure to remove classify media by creating a new template, before upgrading to AOS-W Instant 8.3.0.0. Else, the configuration will not be applied to OAW-IAPs.

The following examples describe the impact of classify media flag on OAW-IAPs running AOS-W Instant 6.5.x.x and AOS-W Instant 8.3.x.x:

In AOS-W Instant 6.5.x.x

(Instant AP)(config)# wlan access-rule ms4b (Instant AP)(Access Rule "ms4b")# index 2 (Instant AP)(Access Rule "ms4b")# rule any any match tcp 5061 5061 permit classify-media

In AOS-W Instant 8.3.x.x

(Instant AP)(config)# wlan access-rule ms4b (Instant AP)(Access Rule "ms4b")# index 2 (Instant AP)(Access Rule "ms4b")# rule any any match tcp 5061 5061 permit



SIP-based control sessions will be maintained in the access rule.

Downgrade from Alcatel-Lucent AOS-W Instant 8.3.x.x to Alcatel-Lucent AOS-W Instant 6.5.x.x

Since AOS-W Instant 8.3.x.x does not support classify media flag, if you downgrade from AOS-W Instant 8.3.x.x to an earlier release, media classification flag must be added manually to every control session, in order to enable media classification for a specific application.

The following table provides a brief description of the terminology used in this guide.

3DES

Triple Data Encryption Standard. 3DES is a symmetric-key block cipher that applies the DES cipher algorithm three times to each data block.

3G

Third Generation of Wireless Mobile Telecommunications Technology. See W-CDMA.

3GPP

Third Generation Partnership Project. 3GPP is a collaborative project aimed at developing globally acceptable specifications for third generation mobile systems.

4G

Fourth Generation of Wireless Mobile Telecommunications Technology. See LTE.

802.11

802.11 is an evolving family of specifications for wireless LANs developed by a working group of the Institute of Electrical and Electronics Engineers (IEEE). 802.11 standards use the Ethernet protocol and Carrier Sense Multiple Access with collision avoidance (CSMA/CA) for path sharing.

802.11 bSec

802.11 bSec is an alternative to 802.11i. The difference between bSec and standard 802.11i is that bSec implements Suite B algorithms wherever possible. Notably, Advanced Encryption Standard-Counter with CBC-MAC is replaced by Advanced Encryption Standard - Galois/Counter Mode, and the Key Derivation Function (KDF) of 802.11i is upgraded to support SHA-256 and SHA-384.

802.11a

802.11a provides specifications for wireless systems. Networks using 802.11a operate at radio frequencies in the 5 GHz band. The specification uses a modulation scheme known as orthogonal frequency-division multiplexing (OFDM) that is especially well suited to use in office settings. The maximum data transfer rate is 54 Mbps.

802.11ac

802.11 ac is a wireless networking standard in the 802.11 family that provides high-throughput WLANs on the 5 GHz band.

802.11b

802.11b is a WLAN standard often called Wi-Fi and is backward compatible with 802.11. Instead of the Phase-Shift Keying (PSK) modulation method used in 802.11 standards, 802.11b uses Complementary Code Keying (CCK) that allows higher data speeds and makes it less susceptible to multipath-propagation interference. 802.11b operates in the 2.4 GHz band and the maximum data transfer rate is 11 Mbps.

802.11d

802.11d is a wireless network communications specification for use in countries where systems using other standards in the 802.11 family are not allowed to operate. Configuration can be fine-tuned at the Media Access Control (MAC) layer level to comply with the rules of the country or district in which the network is to be used. Rules are subject to variation and include allowed frequencies, allowed power levels, and allowed signal bandwidth. 802.11d facilitates global roaming.

802.11e

802.11e is an enhancement to the 802.11a and 802.11b specifications that enhances the 802.11 Media Access Control layer with a coordinated Time Division Multiple Access (TDMA) construct. It adds error-correcting mechanisms for delay-sensitive applications such as voice and video. The 802.11e specification provides seamless interoperability between business, home, and public environments such as airports and hotels, and offers all subscribers high-speed Internet access with full-motion video, high-fidelity audio, and VoIP.

802.11g

802.11g offers transmission over relatively short distances at up to 54 Mbps, compared with the 11 Mbps theoretical maximum of 802.11b standard. 802.11g employs Orthogonal Frequency Division Multiplexing (OFDM), the modulation scheme used in 802.11a, to obtain higher data speed. Computers or terminals set up for 802.11g can fall back to speed of 11 Mbps, so that 802.11b and 802.11g devices can be compatible within a single network.

802.11h

802.11h is intended to resolve interference issues introduced by the use of 802.11a in some locations, particularly with military Radar systems and medical devices. Dynamic Frequency Selection (DFS) detects the presence of other devices on a channel and automatically switches the network to another channel if and when such signals are detected. Transmit Power Control (TPC) reduces the radio frequency (RF) output power of each network transmitter to a level that minimizes the risk of interference.

802.11i

802.11i provides improved encryption for networks that use 802.11a, 802.11b, and 802.11g standards. It requires new encryption key protocols, known as Temporal Key Integrity Protocol (TKIP) and Advanced Encryption Standard (AES).

802.11j

802.11j is a proposed addition to the 802.11 family of standards that incorporates Japanese regulatory extensions to 802.11a; the main intent is to add channels in the radio frequency (RF) band of 4.9 GHz to 5.0 GHz.

802.11k

802.11k is an IEEE standard that enables APs and client devices to discover the best available radio resources for seamless BSS transition in a WLAN.

802.11m

802.11m is an Initiative to perform editorial maintenance, corrections, improvements, clarifications, and interpretations relevant to documentation for 802.11 family specifications.

802.11n

802.11n is a wireless networking standard to improve network throughput over the two previous standards, 802.11a and 802.11g. With 802.11n, there will be a significant increase in the maximum raw data rate from 54 Mbps to 600 Mbps with the use of four spatial streams at a channel width of 40 MHz.

802.11r

802.11r is an IEEE standard for enabling seamless BSS transitions in a WLAN. 802.11r standard is also referred to as Fast BSS transition.

802.11u

802.11u is an amendment to the IEEE 802.11 WLAN standards for connection to external networks using common wireless devices such as smartphones and tablet PCs. The 802.11u protocol provides wireless clients with a streamlined mechanism to discover and authenticate to suitable networks, and allows mobile users to roam between partner networks without additional authentication. An 802.11u-capable device supports the Passpoint technology from the Wi-Fi Alliance Hotspot 2.0 R2 Specification that simplifies and automates access to public Wi-Fi.

802.11v

802.11v is an IEEE standard that allows client devices to exchange information about the network topology and RF environment. This information is used for assigning best available radio resources for the client devices to provide seamless connectivity.

802.1Q

802.1Q is an IEEE standard that enables the use of VLANs on an Ethernet network. 802.1Q supports VLAN tagging.

802.1X

802.1X is an IEEE standard for port-based network access control designed to enhance 802.11 WLAN security. 802.1X provides an authentication framework that allows a user to be authenticated by a central authority.

802.3af

802.3af is an IEEE standard for Power over Ethernet (PoE) version that supplies up to 15.4W of DC power. See PoE.

802.3at

802.3at is an IEEE standard for PoE version that supplies up to 25.5W of DC power. See PoE+.

AAA

Authentication, Authorization, and Accounting. AAA is a security framework to authenticate users, authorize the type of access based on user credentials, and record authentication events and information about the network access and network resource consumption.

ABR

Area Border Router. ABR is used for establishing connection between the backbone networks and the Open Shortest Path First (OSPF) areas. ABR is located near the border of one or more OSPF areas.

AC

Access Category. As per the IEEE 802.11e standards, AC refers to various levels of traffic prioritization in Enhanced Distributed Channel Access (EDCA) operation mode. The WLAN applications prioritize traffic based on the Background, Best Effort, Video, and Voice access categories. AC can also refer to Alternating Current, a form of electric energy that flows when the appliances are plugged to a wall socket.

ACC

Advanced Cellular Coexistence. The ACC feature in APs enable WLANs to perform at peak efficiency by minimizing interference from 3G/4G/LTE networks, distributed antenna systems, and commercial small cell/femtocell equipment.

Access-Accept

Response from the RADIUS server indicating successful authentication and containing authorization information.

Access-Reject

Response from RADIUS server indicating that a user is not authorized.

Access-Request

RADIUS packet sent to a RADIUS server requesting authorization.

Accounting-Request

RADIUS packet type sent to a RADIUS server containing accounting summary information.

Accounting-Response

RADIUS packet sent by the RADIUS server to acknowledge receipt of an Accounting-Request.

ACE

Access Control Entry. ACE is an element in an ACL that includes access control information.

ACI

Adjacent Channel Interference. ACI refers to interference or interruptions detected on a broadcasting channel, caused by too much power on an adjacent channel in the spectrum.

ACL

Access Control List. ACL is a common way of restricting certain types of traffic on a physical port.

Active Directory

Microsoft Active Directory. The directory server that stores information about a variety of things, such as organizations, sites, systems, users, shares, and other network objects or components. It also provides authentication and authorization mechanisms, and a framework within which related services can be deployed.

ActiveSync

Mobile data synchronization app developed by Microsoft that allows a mobile device to be synchronized with either a desktop or a server running compatible software products.

ad hoc network

An ad hoc network is a network composed of individual devices communicating with each other directly. Many ad hoc networks are Local Area Networks (LANs) where computers or other devices are enabled to send data directly to one another rather than going through a centralized access point.

ADO

Active X Data Objects is a part of Microsoft Data Access Components (MDACs) that enables client applications to access data sources through an (Object Linking and Embedding Database) OLE DB provider. ADO supports key features for building client-server and Web-based applications.

ADP

Aruba Discovery Protocol. ADP is an Aruba proprietary Layer 2 protocol. It is used by the APs to obtain the IP address of the TFTP server from which it downloads the AP boot image.

AES

Advanced Encryption Standard. AES is an encryption standard used for encrypting and protecting electronic data. The AES encrypts and decrypts data in blocks of 128 bits (16 bytes), and can use keys of 128 bits, 192 bits, and 256 bits.

AIFSN

Arbitrary Inter-frame Space Number. AIFSN is set by the AP in beacon frames and probe responses. AIFS is a method of prioritizing a particular category of traffic over the other, for example prioritizing voice or video messages over email.

AirGroup

The application that allows the end users to register their personal mobile devices on a local network and define a group of friends or associates who are allowed to share them. AirGroup is primarily designed for colleges and other institutions. AirGroup uses zero configuration networking to allow Apple mobile devices, such as the AirPrint wireless printer service and the AirPlay mirroring service, to communicate over a complex access network topology.

AirWave Management Client

AirWave Management Client is a Windows software utility that enables client devices (such as a laptop) to act as passive RF sensors and augments the AirWave RAPIDS module.

ALE

Analytics and Location Engine. ALE gives visibility into everything the wireless network knows. This enables customers and partners to gain a wealth of information about the people on their premises. This can be very important for many different verticals and use cases. ALE includes a location engine that calculates associated and unassociated device location periodically using context streams, including RSSI readings, from WLAN controllers or Instant clusters.

ALG

Application Layer Gateway. ALG is a security component that manages application layer protocols such as SIP, FTP and so on.

AM

Air Monitor. AM is a mode of operation supported on wireless APs. When an AP operates in the Air Monitor mode, it enhances the wireless networks by collecting statistics, monitoring traffic, detecting intrusions, enforcing security policies, balancing wireless traffic load, self-healing coverage gaps, and more. However, clients cannot connect to APs operating in the AM mode.

AMON

Advanced Monitoring. AMON is used in Aruba WLAN deployments for improved network management, monitoring and diagnostic capabilities.

AMP

AirWave Management Platform. AMP is a network management system for configuring, monitoring, and upgrading wired and wireless devices on your network.

A-MPDU

Aggregate MAC Protocol Data Unit. A-MPDU is a method of frame aggregation, where several MPDUs are combined into a single frame for transmission.

A-MSDU

Aggregate MAC Service Data Unit. A-MSDU is a structure containing multiple MSDUs, transported within a single (unfragmented) data MAC MPDU.

ANQP

Access Network Query Protocol. ANQP is a query and a response protocol for Wi-Fi hotspot services. ANQP includes information Elements (IEs) that can be sent from the AP to the client to identify the AP network and service provider. The IEs typically include information about the domain name of the AP operator, the IP addresses available at the AP, and information about potential roaming partners accessible through the AP. If the client responds with a request for a specific IE, the AP will send a Generic Advertisement Service (GAS) response frame with the configured ANQP IE information.

ANSI

American National Standards Institute. It refers to the ANSI compliance standards for products, systems, services, and processes.

API

Application Programming Interface. Refers to a set of functions, procedures, protocols, and tools that enable users to build application software.

арр

Short form for application. It generally refers to the application that is downloaded and used on mobile devices.

ARM

Adaptive Radio Management. ARM dynamically monitors and adjusts the network to ensure that all users are allowed ready access. It enables full utilization of the available spectrum to support maximum number of users by intelligently choosing the best RF channel and transmit power for APs in their current RF environment.

ARP

Address Resolution Protocol. ARP is used for mapping IP network address to the hardware MAC address of a device.

Aruba Activate

Aruba Activate is a cloud-based service that helps provision your Aruba devices and maintain your inventory. Activate automates the provisioning process, allowing a single IT technician to easily and rapidly deploy devices throughout a distributed enterprise network.

ASCII

American Standard Code for Information Interchange. An ASCII code is a numerical representation of a character or an action.

band

Band refers to a specified range of frequencies of electromagnetic radiation.

BGP

Border Gateway Protocol. BGP is a routing protocol for exchanging data and information between different host gateways or autonomous systems on the Internet.

BLE

Bluetooth Low Energy. The BLE functionality is offered by Bluetooth® to enable devices to run for long durations with low power consumption.

BMC

Beacon Management Console. BMC manages and monitors beacons from the BLE devices. The BLE devices are used for location tracking and proximity detection.

BPDU

Bridge Protocol Data Unit. A BPDU is a data message transmitted across a local area network to detect loops in network topologies.

B-RAS

Broadband Remote Access Server. A B-RAS is a server that facilitates and converges traffic from multiple Internet traffic resources such as cable, DSL, Ethernet, or Broadband wireless.

BRE

Basic Regular Expression. The BRE syntax standards designed by the IEEE provides extension to the traditional Simple Regular Expressions syntax and allows consistency between utility programs such as grep, sed, and awk.

BSS

Basic Service Set. A BSS is a set of interconnected stations that can communicate with each other. BSS can be an independent BSS or infrastructure BSS. An independent BSS is an ad hoc network that does not include APs, whereas the infrastructure BSS consists of an AP and all its associated clients.

BSSID

Basic Service Set Identifier. The BSSID identifies a particular BSS within an area. In infrastructure BSS networks, the BSSID is the MAC address of the AP. In independent BSS or ad hoc networks, the BSSID is generated randomly.

BYOD

Bring Your Own Device. BYOD refers to the use of personal mobile devices within an enterprise network infrastructure.

СА

Certificate Authority or Certification Authority. Entity in a public key infrastructure system that issues certificates to clients. A certificate signing request received by the CA is converted into a certificate when the CA adds a signature generated with a private key. See digital certificate.

CAC

Call Admission Control. CAC regulates traffic volume in voice communications. CAC can also be used to ensure or maintain a certain level of audio quality in voice communications networks.

CALEA

Communications Assistance for Law Enforcement Act. To comply with the CALEA specifications and to allow lawful interception of Internet traffic by the law enforcement and intelligence agencies, the telecommunications carriers and manufacturers of telecommunications equipment are required to modify and design their equipment, facilities, and services to ensure that they have built-in surveillance capabilities.

Campus AP

Campus APs are used in private networks where APs connect over private links (LAN, WLAN, WAN or MPLS) and terminate directly on controllers. Campus APs are deployed as part of the indoor campus solution in enterprise office buildings, warehouses, hospitals, universities, and so on.

captive portal

A captive portal is a web page that allows the users to authenticate and sign in before connecting to a public-access network. Captive portals are typically used by business centers, airports, hotel lobbies, coffee shops, and other venues that offer free Wi-Fi hotspots for the guest users.

CCA

Clear Channel Assessment. In wireless networks, the CCA method detects if a channel is occupied or clear, and determines if the channel is available for data transmission.

CDP

Cisco Discovery Protocol. CDP is a proprietary Data Link Layer protocol developed by Cisco Systems. CDP runs on Cisco devices and enables networking applications to learn about the neighboring devices directly connected to the network.

CDR

Call Detail Record. A CDR contains the details of a telephone or VoIP call, such as the origin and destination addresses of the call, the start time and end time of the call, any toll charges that were added through the network or charges for operator services, and so on.

CEF

Common Event Format. The CEF is a standard for the interoperability of event or log-generating devices and applications. The standard syntax for CEF includes a prefix and a variable extension formatted as key-value pairs.

CGI

Common Gateway Interface. CGI is a standard protocol for exchanging data between the web servers and executable programs running on a server to dynamically process web pages.

CHAP

Challenge Handshake Authentication Protocol. CHAP is an authentication scheme used by PPP servers to validate the identity of remote clients.

CIDR

Classless Inter-Domain Routing. CIDR is an IP standard for creating and allocating unique identifiers for networks and devices. The CIDR IP addressing scheme is used as a replacement for the older IP addressing scheme based on classes A, B, and C. With CIDR, a single IP address can be used to designate many unique IP addresses. A CIDR IP address ends with a slash followed by the IP network prefix, for example, 192.0.2.0/24.

ClearPass

ClearPass is an access management system for creating and enforcing policies across a network to all devices and applications. The ClearPass integrated platform includes applications such as Policy Manager, Guest, Onboard, OnGuard, Insight, Profile, QuickConnect, and so on.

ClearPass Guest

ClearPass Guest is a configurable ClearPass application for secure visitor network access management.

ClearPass Policy Manager

ClearPass Policy Manager is a baseline platform for policy management, AAA, profiling, network access control, and reporting. With ClearPass Policy Manager, the network administrators can configure and manage secure network access that accommodates requirements across multiple locations and multivendor networks, regardless of device ownership and connection method.

CLI

Command-Line Interface. A console interface with a command line shell that allows users to execute text input as commands and convert these commands to appropriate functions.

CN

Common Name. CN is the primary name used to identify a certificate.

CNA

Captive Network Assistant. CNA is a popup page shown when joining a network that has a captive portal.

СоА

Change of Authorization. The RADIUS CoA is used in the AAA service framework to allow dynamic modification of the authenticated, authorized, and active subscriber sessions.

CoS

Class of Service. CoS is used in data and voice protocols for classifying packets into different types of traffic (voice, video, or data) and setting a service priority. For example, voice traffic can be assigned a higher priority over email or HTTP traffic.

СРЕ

Customer Premises Equipment. It refers to any terminal or equipment located at the customer premises.

CPsec

Control Plane Security. CPsec is a secure form of communication between a controller and APs to protect the control plane communications. This is performed by means of using public-key self-signed certificates created by each master controller.

CPU

Central Processing Unit. A CPU is an electronic circuitry in a computer for processing instructions.

CRC

Cyclic Redundancy Check. CRC is a data verification method for detecting errors in digital data during transmission, storage, or retrieval.

CRL

Certificate Revocation List. CRL is a list of revoked certificates maintained by a certification authority.

cryptobinding

Short for cryptographic binding. A procedure in a tunneled EAP method that binds together the tunnel protocol and the tunneled authentication methods, ensuring the relationship between a collection of data assets. Cryptographic binding focuses on protecting the server; mutual cryptographic binding protects both peer and server.

CSA

Channel Switch Announcement. The CSA element enables an AP to advertise that it is switching to a new channel before it begins transmitting on that channel. This allows the clients, which support CSA, to transition to the new channel with minimal downtime.

CSMA/CA

Carrier Sense Multiple Access / Collision Avoidance. CSMA/CA is a protocol for carrier transmission in networks using the 802.11 standard. CSMA/CA aims to prevent collisions by listening to the broadcasting nodes, and informing devices not to transmit any data until the broadcasting channel is free.

CSR

Certificate Signing Request. In PKI systems, a CSR is a message sent from an applicant to a CA to apply for a digital identity certificate.

CSV

Comma-Separated Values. A file format that stores tabular data in the plain text format separated by commas.

СТЅ

Clear to Send. The CTS refers to the data transmission and protection mechanism used by the 802.11 wireless networking protocol to prevent frame collision occurrences. See RTS.

CW

Contention Window. In QoS, CW refers to a window set for access categories based on the type of traffic. Based on the type and volume of the traffic, the minimum and maximum values can be calculated to provide a wider window when necessary.

DAI

Dynamic ARP inspection. A security feature that validates ARP packets in a network.

DAS

Distributed Antenna System. DAS is a network of antenna nodes strategically placed around a geographical area or structure for additional cellular coverage.

dB

Decibel. Unit of measure for sound or noise and is the difference or ratio between two signal levels.

dBm

Decibel-Milliwatts. dBm is a logarithmic measurement (integer) that is typically used in place of mW to represent receive-power level. AMP normalizes all signals to dBm, so that it is easy to evaluate performance between various vendors.

DCB

Data Center Bridging. DCB is a collection of standards developed by IEEE for creating a converged data center network using Ethernet.

DCE

Data Communication Equipment. DCE refers to the devices that establish, maintain, and terminate communication network sessions between a data source and its destination.

DCF

Distributed Coordination Function. DCF is a protocol that uses carrier sensing along with a four-way handshake to maximize the throughput while preventing packet collisions.

DDMO

Distributed Dynamic Multicast Optimization. DDMO is similar to Dynamic Multicast Optimization (DMO) where the multicast streams are converted into unicast streams on the AP instead of the controller, to enhance the quality and reliability of streaming videos, while preserving the bandwidth available to non-video clients.

DES

Data Encryption Standard. DES is a common standard for data encryption and a form of secret key cryptography, which uses only one key for encryption and decryption.

designated router

Designated router refers to a router interface that is elected to originate network link advertisements for networks using the OSPF protocol.

destination NAT

Destination Network Address Translation. Destination NAT is a process of translating the destination IP address of an end route packet in a network. Destination NAT is used for redirecting the traffic destined to a virtual host to the real host, where the virtual host is identified by the destination IP address and the real host is identified by the translated IP address.

DFS

Dynamic Frequency Selection. DFS is a mandate for radio systems operating in the 5 GHz band to be equipped with means to identify and avoid interference with Radar systems.

DFT

Discrete Fourier Transform. DFT converts discrete-time data sets into a discrete-frequency representation. See FFT.

DHCP

Dynamic Host Configuration Protocol. A network protocol that enables a server to automatically assign an IP address to an IP-enabled device from a defined range of numbers configured for a given network.

DHCP snooping

DHCP snooping enables the switch to monitor and control DHCP messages received from untrusted devices that are connected to the switch.

digital certificate

A digital certificate is an electronic document that uses a digital signature to bind a public key with an identity—information such as the name of a person or an organization, address, and so forth.

Digital wireless pulse

A wireless technology for transmitting large amounts of digital data over a wide spectrum of frequency bands with very low power for a short distance. Ultra Wideband radio can carry a huge amount of data over a distance up to 230 ft at very low power (less than 0.5 mW), and has the ability to carry signals through doors and other obstacles that tend to reflect signals at more limited bandwidths and a higher power.

Disconnect-Ack

Disconnect-Ack is a NAS response packet to a Disconnect-Request, which indicates that the session was disconnected.

Disconnect-Nak

Disconnect-Nak is NAS response packet to a Disconnect-Request, which indicates that the session was not disconnected.

Disconnect-Request

Disconnect-Request is a RADIUS packet type sent to a NAS requesting that a user or session be disconnected.

distribution certificate

Distribution certificate is used for digitally signing iOS mobile apps to enable enterprise app distribution. It verifies the identity of the app publisher.

DLNA

Digital Living Network Alliance. DLNA is a set of interoperability guidelines for sharing digital media among multimedia devices.

DMO

Dynamic Multicast Optimization. DMO is a process of converting multicast streams into unicast streams over a wireless link to enhance the quality and reliability of streaming videos, while preserving the bandwidth available to non-video clients.

DN

Distinguished Name. A series of fields in a digital certificate that, taken together, constitute the unique identity of the person or device that owns the digital certificate. Common fields in a DN include country, state, locality, organization, organizational unit, and the "common name", which is the primary name used to identify the certificate.

DNS

Domain Name System. A DNS server functions as a phone book for the intranet and Internet users. It converts human-readable computer host names into IP addresses and IP addresses into host names. It stores several records for a domain name such as an address 'A' record, name server (NS), and mail exchanger (MX) records. The Address 'A' record is the most important record that is stored in a DNS server, because it provides the required IP address for a network peripheral or element.

DOCSIS

Data over Cable Service Interface Specification. A telecommunication standard for Internet access through cable modem.

DoS

Denial of Service. DoS is any type of attack where the attackers send excessive messages to flood traffic and thereby preventing the legitimate users from accessing the service.

DPD

Dead Peer Detection. A method used by the network devices to detect the availability of the peer devices.

DPI

Deep Packet Inspection. DPI is an advanced method of network packet filtering that is used for inspecting data packets exchanged between the devices and systems over a network. DPI functions at the Application layer of the Open Systems Interconnection (OSI) reference model and enables users to identify, categorize, track, reroute, or stop packets passing through a network.

DRT

Downloadable Regulatory Table. The DRT feature allows new regulatory approvals to be distributed for APs without a software upgrade or patch.

DS

Differentiated Services. The DS specification aims to provide uninterrupted quality of service by managing and controlling the network traffic, so that certain types of traffic get precedence.

DSCP

Differentiated Services Code Point. DSCP is a 6-bit packet header value used for traffic classification and priority assignment.

DSL

Digital Subscriber Line. The DSL technology allows the transmission of digital data over telephone lines. A DSL modem is a device used for connecting a computer or router to a telephone line that offers connectivity to the Internet.

DSSS

Direct-Sequence Spread Spectrum. DSSS is a modulation technique used for reducing overall signal interference. This technique multiplies the original data signal with a pseudo random noise spreading code. Spreading of this signal makes the resulting wideband channel more noisy, thereby increasing the resistance to interference. See FHSS.

DST

Daylight Saving Time. DST is also known as summer time that refers to the practice of advancing clocks, so that evenings have more daylight and mornings have less. Typically clocks are adjusted forward one hour near the start of spring and are adjusted backward in autumn.

DTE

Data Terminal Equipment. DTE refers to a device that converts user information into signals or re-converts the received signals.

DTIM

Delivery Traffic Indication Message. DTIM is a kind of traffic indication map. A DTIM interval determines when the APs must deliver broadcast and multicast frames to their associated clients in power save mode.

DTLS

Datagram Transport Layer Security. DTLS communications protocol provides communications security for datagram protocols.

dynamic authorization

Dynamic authorization refers to the ability to make changes to a visitor account's session while it is in progress. This might include disconnecting a session or updating some aspect of the authorization for the session.

dynamic NAT

Dynamic Network Address Translation. Dynamic NAT maps multiple public IP addresses and uses these addresses with an internal or private IP address. Dynamic NAT helps to secure a network by masking the internal configuration of a private network.

EAP

Extensible Authentication Protocol. An authentication protocol for wireless networks that extends the methods used by the PPP, a protocol often used when connecting a computer to the Internet. EAP can support multiple authentication mechanisms, such as token cards, smart cards, certificates, one-time passwords, and public key encryption authentication.

EAP-FAST

EAP – Flexible Authentication Secure Tunnel (tunneled).

EAP-GTC

EAP – Generic Token Card. (non-tunneled).

EAP-MD5

EAP – Method Digest 5. (non-tunneled).

EAP-MSCHAP

EAP Microsoft Challenge Handshake Authentication Protocol.

EAP-MSCHAPv2

EAP Microsoft Challenge Handshake Authentication Protocol Version 2.

EAPoL

Extensible Authentication Protocol over LAN. A network port authentication protocol used in IEEE 802.1X standards to provide a generic network sign-on to access network resources.

EAP-PEAP

EAP-Protected EAP. A widely used protocol for securely transporting authentication data across a network (tunneled).

EAP-PWD

EAP-Password. EAP-PWD is an EAP method that uses a shared password for authentication.

EAP-TLS

EAP-Transport Layer Security. EAP-TLS is a certificate-based authentication method supporting mutual authentication, integrity-protected ciphersuite negotiation and key exchange between two endpoints. See RFC 5216.

EAP-TTLS

EAP-Tunneled Transport Layer Security. EAP-TTLS is an EAP method that encapsulates a TLS session, consisting of a handshake phase and a data phase. See RFC 5281.

ECC

Elliptical Curve Cryptography or Error correcting Code memory. Elliptical Curve Cryptography is a public-key encryption technique that is based on elliptic curve theory used for creating faster, smaller, and more efficient cryptographic keys. Error Correcting Code memory is a type of computer data storage that can detect and correct the most common kinds of internal data corruption. ECC memory is used in most computers where data corruption cannot be tolerated under any circumstances, such as for scientific or financial computing.

ECDSA

Elliptic Curve Digital Signature Algorithm. ECDSA is a cryptographic algorithm that supports the use of public or private key pairs for encrypting and decrypting information.

EDCA

Enhanced Distributed Channel Access. The EDCA function in the IEEE 802.11e Quality of Service standard supports differentiated and distributed access to wireless medium based on traffic priority and Access Category types. See WMM and WME.

EIGRP

Enhanced Interior Gateway Routing Protocol. EIGRP is a routing protocol used for automating routing decisions and configuration in a network.

EIRP

Effective Isotropic Radiated Power or Equivalent Isotropic Radiated Power. EIRP refers to the output power generated when a signal is concentrated into a smaller area by the Antenna.

ESI

External Services Interface. ESI provides an open interface for integrating security solutions that solve interior network problems such as viruses, worms, spyware, and corporate compliance.

ESS

Extended Service Set. An ESS is a set of one or more interconnected BSSs that form a single sub network.

ESSID

Extended Service Set Identifier. ESSID refers to the ID used for identifying an extended service set.

Ethernet

Ethernet is a network protocol for data transmission over LAN.

EULA

End User License Agreement. EULA is a legal contract between a software application publisher or author and the users of the application.

FCC

Federal Communications Commission. FCC is a regulatory body that defines standards for the interstate and international communications by radio, television, wire, satellite, and cable.

FFT

Fast Fourier Transform. FFT is a frequency analysis mechanism that aims at faster conversion of a discrete signal in time domain into a discrete frequency domain representation. See also DFT.

FHSS

Frequency Hopping Spread Spectrum. FHSS is transmission technique that allows modulation and transmission of a data signal by rapidly switching a carrier among many frequency channels in a random but predictable sequence. See also DSSS.

FIB

Forwarding Information Base. FIB is a forwarding table that maps MAC addresses to ports. FIB is used in network bridging, routing, and similar functions to identify the appropriate interface for forwarding packets.

FIPS

Federal Information Processing Standards. FIPS refers to a set of standards that describe document processing, encryption algorithms, and other information technology standards for use within non-military government agencies, and by government contractors and vendors who work with these agencies.

firewall

Firewall is a network security system used for preventing unauthorized access to or from a private network.

FQDN

Fully Qualified Domain Name. FQDN is a complete domain name that identifies a computer or host on the Internet.

FQLN

Fully Qualified Location Name. FQLN is a device location identifier in the format: APname.Floor.Building.Campus.

frequency allocation

Use of radio frequency spectrum as regulated by governments.

FSPL

Free Space Path Loss. FSPL refers to the loss in signal strength of an electromagnetic wave that would result from a line-of-sight path through free space (usually air), with no obstacles nearby to cause reflection or diffraction.

FTP

File Transfer Protocol. A standard network protocol used for transferring files between a client and server on a computer network.

GARP

Generic Attribute Registration Protocol. GVRP is a LAN protocol that allows the network nodes to register and de-register attributes, such as network addresses, with each other.

GAS

Generic Advertisement Service. GAS is a request-response protocol, which provides Layer 2 transport mechanism between a wireless client and a server in the network prior to authentication. It helps in determining a wireless network infrastructure before associating clients, and allows clients to send queries to multiple 802.11 networks in parallel.

gateway

Gateway is a network node that allows traffic to flow in and out of the network.

Gbps

Gigabits per second.

GBps

Gigabytes per second.

GET

GET refers HTTP request method or an SNMP operation method. The GET HTTP request method submits data to be processed to a specified resource. The GET SNMP operation method obtains information from the Management Information Base (MIB).

GHz

Gigahertz.

GMT

Greenwich Mean Time. GMT refers to the mean solar time at the Royal Observatory in Greenwich, London. GMT is the same as Coordinated Universal Time (UTC) standard, written as an offset of UTC +/- 00:00.

goodput

Goodput is the application level throughput that refers to the ratio of the total bytes transmitted or received in the network to the total air time required for transmitting or receiving the bytes.

GPS

Global Positioning System. A satellite-based global navigation system.

GRE

Generic Routing Encapsulation. GRE is an IP encapsulation protocol that is used to transport packets over a network.

GTC

Generic Token Card. GTC is a protocol that can be used as an alternative to MSCHAPv2 protocol. GTC allows authentication to various authentication databases even in cases where MSCHAPv2 is not supported by the database.

GVRP

GARP VLAN Registration Protocol or Generic VLAN Registration Protocol. GARP is an IEEE 802.1Q-compliant protocol that facilitates VLAN registration and controls VLANs within a larger network.

H2QP

Hotspot 2.0 Query Protocol.

hot zone

Wireless access area created by multiple hotspots that are located in close proximity to one another. Hot zones usually combine public safety APs with public hotspots.

hotspot

Hotspot refers to a WLAN node that provides Internet connection and virtual private network (VPN) access from a given location. A business traveler, for example, with a laptop equipped for Wi-Fi can look up a local hotspot, contact it, and get connected through its network to reach the Internet.

HSPA

High-Speed Packet Access.

ΗТ

High Throughput. IEEE 802.11n is an HT WLAN standard that aims to achieve physical data rates of close to 600 Mbps on the 2.4 GHz and 5 GHz bands.

HTTP

Hypertext Transfer Protocol. The HTTP is an application protocol to transfer data over the web. The HTTP protocol defines how messages are formatted and transmitted, and the actions that the w servers and browsers should take in response to various commands.

HTTPS

Hypertext Transfer Protocol Secure. HTTPS is a variant of the HTTP that adds a layer of security on the data in transit through a secure socket layer or transport layer security protocol connection.

IAS

Internet Authentication Service. IAS is a component of Windows Server operating systems that provides centralized user authentication, authorization, and accounting.

ICMP

Internet Control Message Protocol. ICMP is an error reporting protocol. It is used by network devices such as routers, to send error messages and operational information to the source IP address when network problems prevent delivery of IP packets.

IDS

Intrusion Detection System. IDS monitors a network or systems for malicious activity or policy violations and reports its findings to the management system deployed in the network.

IEEE

Institute of Electrical and Electronics Engineers.

IGMP

Internet Group Management Protocol. Communications protocol used by hosts and adjacent routers on IP networks to establish multicast group memberships.

IGMP snooping

IGMP snooping prevents multicast flooding on Layer 2 network by treating multicast traffic as broadcast traffic. Without IGMP snooping, all streams could be flooded to all ports on that VLAN. When multicast flooding occurs, end-hosts that happen to be in the same VLAN would receive all the streams only to be discarded without snooping.

IGP

Interior Gateway Protocol. IGP is used for exchanging routing information between gateways within an autonomous system (for example, a system of corporate local area networks).

IGRP

Interior Gateway Routing Protocol. IGRP is a distance vector interior routing protocol used by routers to exchange routing data within an autonomous system.

IKE

Internet Key Exchange. IKE is a key management protocol used with IPsec protocol to establish a secure communication channel. IKE provides additional feature, flexibility, and ease of configuration for IPsec standard.

IKEv1

Internet Key Exchange version 1. IKEv1 establishes a secure authenticated communication channel by using either the pre-shared key (shared secret), digital signatures, or public key encryption. IKEv1 operates in Main and Aggressive modes. See RFC 2409.

IKEv2

Internet Key Exchange version 2. IKEv2 uses the secure channel established in Phase 1 to negotiate Security Associations on behalf of services such as IPsec. IKEv2 uses pre-shared key and Digital Signature for authentication. See RFC 4306.

ΙοΤ

Internet of Things. IoT refers to the internetworking of devices that are embedded with electronics, software, sensors, and network connectivity features allowing data exchange over the Internet.

IPM

Intelligent Power Monitoring. IPM is a feature supported on certain APs that actively measures the power utilization of an AP and dynamically adapts to the power resources.

IPS

Intrusion Prevention System. The IPS monitors a network for malicious activities such as security threats or policy violations. The main function of an IPS is to identify suspicious activity, log the information, attempt to block the activity, and report it.

IPsec

Internet Protocol security. IPsec is a protocol suite for secure IP communications that authenticates and encrypts each IP packet in a communication session.

IPSG

Internet Protocol Source Guard. IPSG restricts IP address from untrusted interface by filtering traffic based on list of addresses in the DHCP binding database or manually configured IP source bindings. It prevents IP spoofing attacks.

IrDA

An industry-sponsored organization set up in 1993 to create international standards for the hardware and software used in infrared communication links. In this special form of radio transmission, a focused ray of light in the infrared frequency spectrum, measured in terahertz (THz), or trillions of hertz (cycles per second), is modulated with information and sent from a transmitter to a receiver over a relatively short distance.

ISAKMP

Internet Security Association and Key Management Protocol. ISAKMP is used for establishing Security Associations and cryptographic keys in an Internet environment.

ISP

Internet Service Provider. An ISP is an organization that provides services for accessing and using the Internet.

JSON

JavaScript Object Notation. JSON is an open-standard, language-independent, lightweight data-interchange format used to transmit data objects consisting of attribute-value pairs. JSON uses a "self-describing" text format that is easy for humans to read and write, and that can be used as a data format by any programming language.

Kbps

Kilobits per second.

KBps

Kilobytes per second.

keepalive

Signal sent at periodic intervals from one device to another to verify that the link between the two devices is working. If no reply is received, data will be sent by a different path until the link is restored. A keepalive can also be used to indicate that the connection should be preserved so that the receiving device does not consider it timed out and drop it.

L2TP

Layer-2 Tunneling Protocol. L2TP is a networking protocol used by the ISPs to enable VPN operations.

LACP

Link Aggregation Control Protocol. LACP is used for the collective handling of multiple physical ports that can be seen as a single channel for network traffic purposes.

LAG

Link Aggregation Group . A LAG combines a number of physical ports together to make a single high-bandwidth data path. LAGs can connect two switches to provide a higher-bandwidth connection to a public network.

LAN

Local Area Network. A LAN is a network of connected devices within a distinct geographic area such as an office or a commercial establishment and share a common communications line or wireless link to a server.

LCD

Liquid Crystal Display. LCD is the technology used for displays in notebook and other smaller computers. Like LED and gas-plasma technologies, LCDs allow displays to be much thinner than the cathode ray tube technology.

LDAP

Lightweight Directory Access Protocol. LDAP is a communication protocol that provides the ability to access and maintain distributed directory information services over a network.

LDPC

Low-Density Parity-Check. LDPC is a method of transmitting a message over a noisy transmission channel using a linear error correcting code. An LDPC is constructed using a sparse bipartite graph.

LEAP

Lightweight Extensible Authentication Protocol. LEAP is a Cisco proprietary version of EAP used in wireless networks and Point-to-Point connections.

LED

Light Emitting Diode. LED is a semiconductor light source that emits light when an electric current passes through it.

LEEF

Log Event Extended Format. LEEF is a type of customizable syslog event format. An extended log file contains a sequence of lines containing ASCII characters terminated by either the sequence LF or CRLF.

LI

Lawful Interception. LI refers to the procedure of obtaining communications network data by the Law Enforcement Agencies for the purpose of analysis or evidence.

LLDP

Link Layer Discovery Protocol. LLDP is a vendor-neutral link layer protocol in the Internet Protocol suite used by network devices for advertising their identity, capabilities, and neighbors on an IEEE 802 local area network, which is principally a wired Ethernet.

LLDP-MED

LLDP-Media Endpoint Discovery. LLDP-MED facilitates information sharing between endpoints and network infrastructure devices.

LMS

Local Management Switch. In multi-controller networks, each controller acts as an LMS and terminates user traffic from the APs, processes, and forwards the traffic to the wired network.

LNS

L2TP Network Server. LNS is an equipment that connects to a carrier and handles the sessions from broadband lines. It is also used for dial-up and mobile links. LNS handles authentication and routing of the IP addresses. It also handles the negotiation of the link with the equipment and establishes a session.

LTE

Long Term Evolution. LTE is a 4G wireless communication standard that provides high-speed wireless communication for mobile phones and data terminals. See 4G.

MAB

MAC Authentication Bypass. Endpoints such as network printers, Ethernet-based sensors, cameras, and wireless phones do not support 802.1X authentication. For such endpoints, MAC Authentication Bypass mechanism is used. In this method, the MAC address of the endpoint is used to authenticate the endpoint.

MAC

Media Access Control. A MAC address is a unique identifier assigned to network interfaces for communications on a network.

MAM

Mobile Application Management. MAM refers to software and services used to secure, manage, and distribute mobile applications used in enterprise settings on mobile devices like smartphones and tablet computers. Mobile Application Management can apply to company-owned mobile devices as well as BYOD.

Mbps

Megabits per second

MBps

Megabytes per second

MCS

Modulation and Coding Scheme. MCS is used as a parameter to determine the data rate of a wireless connection for high throughput.

MD4

Message Digest 4. MD4 is an earlier version of MD5 and is an algorithm used to verify data integrity through the creation of a 128-bit message digest from data input.

MD5

Message Digest 5. The MD5 algorithm is a widely used hash function producing a 128-bit hash value from the data input.

MDAC

Microsoft Data Access Components. MDAC is a framework of interrelated Microsoft technologies that provides a standard database for Windows OS.

MDM

Mobile Device Management. MDM is an administrative software to manage, monitor, and secure mobile devices of the employees in a network.

mDNS

Multicast Domain Name System. mDNS provides the ability to perform DNS-like operations on the local link in the absence of any conventional unicast DNS server. The mDNS protocol uses IP multicast User Datagram Protocol (UDP) packets, and is implemented by the Apple Bonjour and Linux NSS-mDNS services. mDNS works in conjunction with DNS Service Discovery (DNS-SD), a companion zero-configuration technique specified. See RFC 6763.

MFA

Multi-factor Authentication. MFA lets you require multiple factors, or proofs of identity, when authenticating a user. Policy configurations define how often multi-factor authentication will be required, or conditions that will trigger it.

MHz

Megahertz

MIB

Management Information Base. A hierarchical database used by SNMP to manage the devices being monitored.

microwave

Electromagnetic energy with a frequency higher than 1 GHz, corresponding to wavelength shorter than 30 centimeters.

ΜΙΜΟ

Multiple Input Multiple Output. An antenna technology for wireless communications in which multiple antennas are used at both source (transmitter) and destination (receiver). The antennas at each end of the communications circuit are combined to minimize errors and optimize data speed.

MISO

Multiple Input Single Output. An antenna technology for wireless communications in which multiple antennas are used at the source (transmitter). The antennas are combined to minimize errors and optimize data speed. The destination (receiver) has only one antenna.

MLD

Multicast Listener Discovery. A component of the IPv6 suite. It is used by IPv6 routers for discovering multicast listeners on a directly attached link.

MPDU

MAC Protocol Data Unit. MPDU is a message exchanged between MAC entities in a communication system based on the layered OSI model.

MPLS

Multiprotocol Label Switching. The MPLS protocol speeds up and shapes network traffic flows.

MPPE

Microsoft Point-to-Point Encryption. A method of encrypting data transferred across PPP-based dial-up connections or PPTP-based VPN connections.

MS-CHAP

Microsoft Challenge Handshake Authentication Protocol. MS-CHAP is Password-based, challenge-response, mutual authentication protocol that uses MD4 and DES encryption.

MS-CHAPv1

Microsoft Challenge Handshake Authentication Protocol version 1. MS-CHAPv1 extends the user authentication functionality provided on Windows networks to remote workstations. MS-CHAPv1 supports only one-way authentication.

MS-CHAPv2

Microsoft Challenge Handshake Authentication Protocol version 2. MS-CHAPv2 is an enhanced version of the MS-CHAP protocol that supports mutual authentication.

MSS

Maximum Segment Size. MSS is a parameter of the options field in the TCP header that specifies the largest amount of data, specified in bytes, that a computer or communications device can receive in a single TCP segment.

MSSID

Mesh Service Set Identifier. MSSID is the SSID used by the client to access a wireless mesh network.

MSTP

Multiple Spanning Tree Protocol. MSTP configures a separate Spanning Tree for each VLAN group and blocks all but one of the possible alternate paths within each spanning tree.

MTU

Maximum Transmission Unit. MTU is the largest size packet or frame specified in octets (eight-bit bytes) that can be sent in networks such as the Internet.

MU-MIMO

Multi-User Multiple-Input Multiple-Output. MU-MIMO is a set of multiple-input and multiple-output technologies for wireless communication, in which users or wireless terminals with one or more antennas communicate with each other.

MVRP

Multiple VLAN Registration Protocol. MVRP is a Layer 2 network protocol used for automatic configuration of VLAN information on switches.

mW

milliWatts. mW is 1/1000 of a Watt. It is a linear measurement (always positive) that is generally used to represent transmission.

NAC

Network Access Control. NAC is a computer networking solution that uses a set of protocols to define and implement a policy that describes how devices can secure access to network nodes when they initially attempt to connect to a network.

NAD

Network Access Device. NAD is a device that automatically connects the user to the preferred network, for example, an AP or an Ethernet switch.

NAK

Negative Acknowledgement. NAK is a response indicating that a transmitted message was received with errors or it was corrupted, or that the receiving end is not ready to accept transmissions.

NAP

Network Access Protection. The NAP feature in the Windows Server allows network administrators to define specific levels of network access based on identity, groups, and policy compliance. The NAP Agent is a service that collects and manages health information for NAP client computers. If a client is not compliant, NAP provides a mechanism to automatically bring the client back into compliance and then dynamically increase its level of network access.

NAS

Network Access Server. NAS provides network access to users, such as a wireless AP, network switch, or dial-in terminal server.

NAT

Network Address Translation. NAT is a method of remapping one IP address space into another by modifying network address information in Internet Protocol (IP) datagram packet headers while they are in transit across a traffic routing device.

NetBIOS

Network Basic Input/Output System. A program that lets applications on different computers communicate within a LAN.

netmask

Netmask is a 32-bit mask used for segregating IP address into subnets. Netmask defines the class and range of IP addresses.

NFC

Near-Field Communication. NFC is a short-range wireless connectivity standard (ECMA-340, ISO/IEC 18092) that uses magnetic field induction to enable communication between devices when they touch or are brought closer (within a few centimeters of distance). The standard specifies a way for the devices to establish a peer-to-peer (P2P) network to exchange data.

NIC

Network Interface Card. NIC is a hardware component that allows a device to connect to the network.

Nmap

Network Mapper. Nmap is an open-source utility for network discovery and security auditing. Nmap uses IP packets to determine such things as the hosts available on a network and their services, operating systems and versions, types of packet filters/firewalls, and so on.

NMI

Non-Maskable Interrupt. NMI is a hardware interrupt that standard interrupt-masking techniques in the system cannot ignore. It typically occurs to signal attention for non-recoverable hardware errors.

NMS

Network Management System. NMS is a set of hardware and/or software tools that allow an IT professional to supervise the individual components of a network within a larger network management framework.

NOE

New Office Environment. NOE is a proprietary VoIP protocol designed by Alcatel-Lucent Enterprise.

NTP

Network Time Protocol. NTP is a protocol for synchronizing the clocks of computers over a network.

OAuth

Open Standard for Authorization. OAuth is a token-based authorization standard that allows websites or third-party applications to access user information, without exposing the user credentials.

OCSP

Online Certificate Status Protocol. OCSP is used for determining the current status of a digital certificate without requiring a CRL.

OFDM

Orthogonal Frequency Division Multiplexing. OFDM is a scheme for encoding digital data on multiple carrier frequencies.

OID

Object Identifier. An OID is an identifier used to name an object. The OIDs represent nodes or managed objects in a MIB hierarchy. The OIDs are designated by text strings and integer sequences and are formally defined as per the ASN.1 standard.

ОКС

Opportunistic Key Caching. OKC is a technique available for authentication between multiple APs in a network where those APs are under common administrative control. Using OKC, a station roaming to any AP in the network will not have to complete a full authentication exchange, but will instead just perform the 4-way handshake to establish transient encryption keys.

onboarding

The process of preparing a device for use on an enterprise network, by creating the appropriate access credentials and setting up the network connection parameters.

OpenFlow

OpenFlow is an open communications interface between control plane and the forwarding layers of a network.

OpenFlow agent

OpenFlow agent. OpenFlow is a software module in Software-Defined Networking (SDN) that allows the abstraction of any legacy network element, so that it can be integrated and managed by the SDN controller. OpenFlow runs on network devices such as switches, routers, wireless controllers, and APs.

Optical wireless

Optical wireless is combined use of conventional radio frequency wireless and optical fiber for telecommunication. Long-range links are provided by using optical fibers; the links from the long-range endpoints to end users are accomplished by RF wireless or laser systems. RF wireless at Ultra High Frequencies and microwave frequencies can carry broadband signals to individual computers at substantial data speeds.

OSI

Open Systems Interconnection. OSI is a reference model that defines a framework for communication between the applications in a network.

OSPF

Open Shortest Path First. OSPF is a link-state routing protocol for IP networks. It uses a link-state routing algorithm and falls into the group of interior routing protocols that operates within a single Autonomous System (AS).

OSPFv2

Open Shortest Path First version 2. OSPFv2 is the version 2 of the link-state routing protocol, OSPF. See RFC 2328.

OUI

Organizationally Unique Identifier. Synonymous with company ID or vendor ID, an OUI is a 24-bit, globally unique assigned number, referenced by various standards. The first half of a MAC address is OUI.

OVA

Open Virtualization Archive. OVA contains a compressed installable version of a virtual machine.

OVF

Open Virtualization Format. OVF is a specification that describes an open-standard, secure, efficient, portable and extensible format for packaging and distributing software for virtual machines.

PAC

Protected Access Credential. PAC is distributed to clients for optimized network authentication. These credentials are used for establishing an authentication tunnel between the client and the authentication server.

PAP

Password Authentication Protocol. PAP validates users by password. PAP does not encrypt passwords for transmission and is thus considered insecure.

PAPI

Process Application Programming Interface. PAPI controls channels for ARM and Wireless Intrusion Detection System (WIDS) communication to the master controller. A separate PAPI control channel connects to the local controller where the SSID tunnels terminate.

PBR

Policy-based Routing. PBR provides a flexible mechanism for forwarding data packets based on polices configured by a network administrator.

PDU

Power Distribution Unit or Protocol Data Unit. Power Distribution Unit is a device that distributes electric power to the networking equipment located within a data center. Protocol Data Unit contains protocol control Information that is delivered as a unit among peer entities of a network.

PEAP

Protected Extensible Authentication Protocol. PEAP is a type of EAP communication that addresses security issues associated with clear text EAP transmissions by creating a secure channel encrypted and protected by TLS.

PEF

Policy Enforcement Firewall. PEF also known as PEFNG provides context-based controls to enforce application-layer security and prioritization. The customers using Aruba mobility controllers can avail PEF features and services by obtaining a PEF license. PEF for VPN users—Customers with PEF for VPN license can apply firewall policies to the user traffic routed to a controller through a VPN tunnel.

PEFNG

Policy Enforcement Firewall. PEF also known as PEFNG provides context-based controls to enforce application-layer security and prioritization. The customers using Aruba mobility controllers can avail PEF features and services by obtaining a PEF license. PEF for VPN users—Customers with PEF for VPN license can apply firewall policies to the user traffic routed to a controller through a VPN tunnel.

PEFV

Policy Enforcement Firewall. PEF also known as PEFNG provides context-based controls to enforce application-layer security and prioritization. The customers using Aruba mobility controllers can avail PEF features and services by obtaining a PEF license. PEF for VPN users—Customers with PEF for VPN license can apply firewall policies to the user traffic routed to a controller through a VPN tunnel.

PFS

Perfect Forward Secrecy. PFS refers to the condition in which a current session key or long-term private key does not compromise the past or subsequent keys.

PHB

Per-hop behavior. PHB is a term used in DS or MPLS. It defines the policy and priority applied to a packet when traversing a hop (such as a router) in a DiffServ network.

PIM

Protocol-Independent Multicast. PIM refers to a family of multicast routing protocols for IP networks that provide one-to-many and many-to-many distribution of data over a LAN, WAN, or the Internet.

PIN

Personal Identification Number. PIN is a numeric password used to authenticate a user to a system.

PKCS#n

Public-key cryptography standard n. PKCS#n refers to a numbered standard related to topics in cryptography, including private keys (PKCS#1), digital certificates (PKCS#7), certificate signing requests (PKCS#10), and secure storage of keys and certificates (PKCS#12).

ΡΚΙ

Public Key Infrastructure. PKI is a security technology based on digital certificates and the assurances provided by strong cryptography. See also certificate authority, digital certificate, public key, private key.

PLMN

Public Land Mobile Network. PLMS is a network established and operated by an administration or by a Recognized Operating Agency for the specific purpose of providing land mobile telecommunications services to the public.

РМК

Pairwise Master Key. PMK is a shared secret key that is generated after PSK or 802.1X authentication.

ΡοΕ

Power over Ethernet. PoE is a technology for wired Ethernet LANs to carry electric power required for the device in the data cables. The IEEE 802.3af PoE standard provides up to 15.4 W of power on each port.

PoE+

Power over Ethernet+. PoE+ is an IEEE 802.3at standard that provides 25.5W power on each port.

POST

Power On Self Test. An HTTP request method that requests data from a specified resource.

PPP

Point-to-Point Protocol. PPP is a data link (layer 2) protocol used to establish a direct connection between two nodes. It can provide connection authentication, transmission encryption, and compression.

ΡΡΡοΕ

Point-to-Point Protocol over Ethernet. PPPoE is a method of connecting to the Internet, typically used with DSL services, where the client connects to the DSL modem.

PPTP

Point-to-Point Tunneling Protocol. PPTP is a method for implementing virtual private networks. It uses a control channel over TCP and a GRE tunnel operating to encapsulate PPP packets.

private key

The part of a public-private key pair that is always kept private. The private key encrypts the signature of a message to authenticate the sender. The private key also decrypts a message that was encrypted with the public key of the sender.

PRNG

Pseudo-Random Number Generator. PRNG is an algorithm for generating a sequence of numbers whose properties approximate the properties of sequences of random numbers.

PSK

Pre-shared key. A unique shared secret that was previously shared between two parties by using a secure channel. This is used with WPA security, which requires the owner of a network to provide a passphrase to users for network access.

PSU

Power Supply Unit. PSU is a unit that supplies power to an equipment by converting mains AC to low-voltage regulated DC power.

public key

The part of a public-private key pair that is made public. The public key encrypts a message and the message is decrypted with the private key of the recipient.

PVST

Per-VLAN Spanning Tree. PVST provides load balancing of VLANs across multiple ports resulting in optimal usage of network resources.

PVST+

Per-VLAN Spanning Tree+. PVST+ is an extension of the PVST standard that uses the 802.1Q trunking technology.

QoS

Quality of Service. It refers to the capability of a network to provide better service and performance to a specific network traffic over various technologies.

RA

Router Advertisement. The RA messages are sent by the routers in the network when the hosts send multicast router solicitation to the multicast address of all routers.

Radar

Radio Detection and Ranging. Radar is an object-detection system that uses radio waves to determine the range, angle, or velocity of objects.

RADIUS

Remote Authentication Dial-In User Service. An Industry-standard network access protocol for remote authentication. It allows authentication, authorization, and accounting of remote users who want to access network resources.

RAM

Random Access Memory.

RAPIDS

Rogue Access Point identification and Detection System. An AMP module that is designed to identify and locate wireless threats by making use of all of the information available from your existing infrastructure.

RARP

Reverse Address Resolution Protocol. RARP is a protocol used by a physical machine in a local area network for determining the IP address from the ARP table or cache of the gateway server.

Regex

Regular Expression. Regex refers to a sequence of symbols and characters defining a search pattern.

Registration Authority

Type of Certificate Authority that processes certificate requests. The Registration Authority verifies that requests are valid and comply with certificate policy, and authenticates the user's identity. The Registration Authority then forwards the request to the Certificate Authority to sign and issue the certificate.

Remote AP

Remote APs extend corporate network to the users working from home or at temporary work sites. Remote APs are deplyed at branch office sites and are connected to the central network on a WAN link.

REST

Representational State Transfer. REST is a simple and stateless architecture that the web services use for providing interoperability between computer systems on the Internet. In a RESTful web service, requests made to the URI of a resource will elicit a response that may be in XML, HTML, JSON or some other defined format.

RF

Radio Frequency. RF refers to the electromagnetic wave frequencies within a range of 3 kHz to 300 GHz, including the frequencies used for communications or Radar signals.

RFC

Request For Comments. RFC is a commonly used format for the Internet standards documentss.

RFID

Radio Frequency Identification. RFID uses radio waves to automatically identify and track the information stored on a tag attached to an object.

RIP

Routing Information Protocol. RIP prevents the routing loops by limiting the number of hops allowed in a path from source to destination.

RJ45

Registered Jack 45. RJ45 is a physical connector for network cables.

RMA

Return Merchandise Authorization. RMA is a part of the product returning process that authorizes users to return a product to the manufacturer or distributor for a refund, replacement, or repair. The customers who want to return a product within its Warranty period contact the manufacturer to initiate the product returning process. The manufacturer or the seller generates an authorization number for the RMA, which is used by the customers, when returning a product to the warehouse.

RMON

Remote Monitoring. RMON provides standard information that a network administrator can use to monitor, analyze, and troubleshoot a group of distributed LANs.

RoW

Rest of World. RoW or RW is an operating country code of a device.

RSA

Rivest, Shamir, Adleman. RSA is a cryptosystem for public-key encryption, and is widely used for securing sensitive data, particularly when being sent over an insecure network such as the Internet.

RSSI

Received Signal Strength Indicator. RSSI is a mechanism by which RF energy is measured by the circuitry on a wireless NIC (0-255). The RSSI is not standard across vendors. Each vendor determines its own RSSI scale/values.

RSTP

Rapid Spanning Tree Protocol. RSTP provides significantly faster spanning tree convergence after a topology change, introducing new convergence behaviors and bridge port roles to do this.

RTCP

RTP Control Protocol. RTCP provides out-of-band statistics and control information for an Real-Time Transport Protocol session.

RTLS

Real-Time Location Systems. RTLS automatically identifies and tracks the location of objects or people in real time, usually within a building or other contained area.

RTP

Real-Time Transport Protocol. RTP is a network protocol used for delivering audio and video over IP networks.

RTS

Request to Send. RTS refers to the data transmission and protection mechanism used by the 802.11 wireless networking protocol to prevent frame collision occurrences. See CTS.

RTSP

Real Time Streaming Protocol. RTSP is a network control protocol designed for use in entertainment and communications systems to control streaming media servers.

RVI

Routed VLAN Interface. RVI is a switch interface that forwards packets between VLANs.

RW

Rest of World. RoW or RW is an operating country code of a device.

SA

Security Association. SA is the establishment of shared security attributes between two network entities to support secure communication.

SAML

Security Assertion Markup Language. SAML is an XML-based framework for communicating user authentication, entitlement, and attribute information. SAML enables single sign-on by allowing users to authenticate at an identity provider and then access service providers without additional authentication.

SCEP

Simple Certificate Enrollment Protocol. SCEP is a protocol for requesting and managing digital certificates.

SCP

Secure Copy Protocol. SCP is a network protocol that supports file transfers between hosts on a network.

SCSI

Small Computer System Interface. SCSI refers to a set of interface standards for physical connection and data transfer between a computer and the peripheral devices such as printers, disk drives, CD-ROM, and so on.

SDN

Software-Defined Networking. SDN is an umbrella term encompassing several kinds of network technology aimed at making the network as agile and flexible as the virtualized server and storage infrastructure of the modern data center.

SDR

Server Derivation Rule. An SDR refers to a role assignment model used by the controllers running ArubaOS to assign roles and VLANs to the WLAN users based on the rules defined under a server group. The SDRs override the default authentication roles and VLANs defined in the AAA and Virtual AP profiles.

SDU

Service Data Unit. SDU is a unit of data that has been passed down from an OSI layer to a lower layer and that has not yet been encapsulated into a PDU by the lower layer.

SD-WAN

Software-Defined Wide Area Network. SD-WAN is an application for applying SDN technology to WAN connections that connect enterprise networks across disparate geographical locations.

SFP

The Small Form-factor Pluggable. SFP is a compact, hot-pluggable transceiver that is used for both telecommunication and data communications applications.

SFP+

Small Form-factor Pluggable+. SFP+ supports up to data rates up to 16 Gbps.

SFTP

Secure File Transfer Protocol. SFTP is a network protocol that allows file access, file transfer, and file management functions over a secure connection.

SHA

Secure Hash Algorithm. SHA is a family of cryptographic hash functions. The SHA algorithm includes the SHA, SHA-1, SHA-2 and SHA-3 variants.

SIM

Subscriber Identity Module. SIM is an integrated circuit that is intended to securely store the International Mobile Subscriber Identity (IMSI) number and its related key, which are used for identifying and authenticating subscribers on mobile telephony devices.

SIP

Session Initiation Protocol. SIP is used for signaling and controlling multimedia communication session such as voice and video calls.

SIRT

Security Incident Response Team. SIRT is responsible for reviewing as well as responding to computer security incident reports and activity.

SKU

Stock Keeping Unit. SKU refers to the product and service identification code for the products in the inventory.

SLAAC

Stateless Address Autoconfiguration. SLAAC provides the ability to address a host based on a network prefix that is advertised from a local network router through router advertisements.

SMB

Server Message Block or Small and Medium Business. Server Message Block operates as an application-layer network protocol mainly used for providing shared access to files, printers, serial ports, and for miscellaneous communications between the nodes on a network.

SMS

Short Message Service. SMS refers to short text messages (up to 140 characters) sent and received through mobile phones.

SMTP

Simple Mail Transfer Protocol. SMTP is an Internet standard protocol for electronic mail transmission.

SNIR

Signal-to-Noise-Plus-Interference Ratio. SNIR refers to the power of a central signal of interest divided by the sum of the interference power and the power of the background noise. SINR is defined as the power of a certain signal of interest divided by the sum of the interference power (from all the other interfering signals) and the power of some background noise.

SNMP

Simple Network Management Protocol. SNMP is a TCP/IP standard protocol for managing devices on IP networks. Devices that typically support SNMP include routers, switches, servers, workstations, printers, modem racks, and more. It is used mostly in network management systems to monitor network-attached devices for conditions that warrant administrative attention.

SNMPv1

Simple Network Management Protocol version 1. SNMPv1 is a widely used network management protocol.

SNMPv2

Simple Network Management Protocol version 2. SNMPv2 is an enhanced version of SNMPv1, which includes improvements in the areas of performance, security, confidentiality, and manager-to-manager communications.

SNMPv2c

Community-Based Simple Network Management Protocol version 2. SNMPv2C uses the community-based security scheme of SNMPv1 and does not include the SNMPv2 security model.

SNMPv3

Simple Network Management Protocol version 3. SNMPv3 is an enhanced version of SNMP that includes security and remote configuration features.

SNR

Signal-to-Noise Ratio. SNR is used for comparing the level of a desired signal with the level of background noise.

SNTP

Simple Network Time Protocol. SNTP is a less complex implementation of NTP. It uses the same , but does not require the storage of state over extended periods of time.

SOAP

Simple Object Access Protocol. SOAP enables communication between the applications running on different operating systems, with different technologies and programming languages. SOAP is an XML-based messaging protocol for exchanging structured information between the systems that support web services.

SoC

System on a Chip. SoC is an Integrated Circuit that integrates all components of a computer or other electronic system into a single chip.

source NAT

Source NAT changes the source address of the packets passing through the router. Source NAT is typically used when an internal (private) host initiates a session to an external (public) host.

SSH

Secure Shell. SSH is a network protocol that provides secure access to a remote device.

SSID

Service Set Identifier. SSID is a name given to a WLAN and is used by the client to access a WLAN network.

SSL

Secure Sockets Layer. SSL is a computer networking protocol for securing connections between network application clients and servers over the Internet.

SSO

Single Sign-On. SSO is an access-control property that allows the users to log in once to access multiple related, but independent applications or systems to which they have privileges. The process authenticates the user across all allowed resources during their session, eliminating additional login prompts.

STBC

Space-Time Block Coding. STBC is a technique used in wireless communications to transmit multiple copies of a data stream across a number of antennas and to exploit the various received versions of the data to improve the reliability of data transfer.

STM

Station Management. STM is a process that handles AP management and user association.

STP

Spanning Tree Protocol. STP is a network protocol that builds a logical loop-free topology for Ethernet networks.

subnet

Subnet is the logical division of an IP network.

subscription

A business model where a customer pays a certain amount as subscription price to obtain access to a product or service.

SU-MIMO

Single-User Multiple-Input Multiple-Output. SU-MIMO allocates the full bandwidth of the AP to a single high-speed device during the allotted time slice.

SVP

SpectraLink Voice Priority. SVP is an open, straightforward QoS approach that has been adopted by most leading vendors of WLAN APs. SVP favors isochronous voice packets over asynchronous data packets when contending for the wireless medium and when transmitting packets onto the wired LAN.

SWAN

Structured Wireless-Aware Network. A technology that incorporates a Wireless Local Area Network (WLAN) into a wired Wide Area Network (WAN). SWAN technology can enable an existing wired network to serve hundreds of users, organizations, corporations, or agencies over a large geographic area. SWAN is said to be scalable, secure, and reliable.

TAC

Technical Assistance Center.

TACACS

Terminal Access Controller Access Control System. TACACS is a family of protocols that handles remote authentication and related services for network access control through a centralized server.

TACACS+

Terminal Access Controller Access Control System+. TACACS+ provides separate authentication, authorization, and accounting services. It is derived from, but not backward compatible with, TACACS.

ТСР

Transmission Control Protocol. TCP is a communication protocol that defines the standards for establishing and maintaining network connection for applications to exchange data.

TCP/IP

Transmission Control Protocol/ Internet Protocol. TCP/IP is the basic communication language or protocol of the Internet.

TFTP

Trivial File Transfer Protocol. The TFTP is a software utility for transferring files from or to a remote host.

ΤΙΜ

Traffic Indication Map. TIM is an information element that advertises if any associated stations have buffered unicast frames. APs periodically send the TIM within a beacon to identify the stations that are using power saving mode and the stations that have undelivered data buffered on the AP.

TKIP

Temporal Key Integrity Protocol. A part of the WPA encryption standard for wireless networks. TKIP is the next-generation Wired Equivalent Privacy (WEP) that provides per-packet key mixing to address the flaws encountered in the WEP standard.

TLS

Transport Layer Security. TLS is a cryptographic protocol that provides communication security over the Internet. TLS encrypts the segments of network connections above the Transport Layer by using asymmetric cryptography for key exchange, symmetric encryption for privacy, and message authentication codes for message integrity.

TLV

Type-length-value or Tag-Length-Value. TLV is an encoding format. It refers to the type of data being processed, the length of the value, and the value for the type of data being processed.

ToS

Type of Service. The ToS field is part of the IPv4 header, which specifies datagrams priority and requests a route for low-delay, high-throughput, or a highly reliable service.

TPC

Transmit Power Control. TPC is a part of the 802.11h amendment. It is used to regulate the power levels used by 802.11a radio cards.

трм

Trusted Platform Module. TPM is an international standard for a secure cryptoprocessor, which is a dedicated microcontroller designed to secure hardware by integrating cryptographic keys into devices.

TSF

Timing Synchronization Function. TSF is a WLAN function that is used for synchronizing the timers for all the stations in a BSS.

TSPEC

Traffic Specification. TSPEC allows an 802.11e client or a QoS-capable wireless client to signal its traffic requirements to the AP.

TSV

Tab-Separated Values. TSV is a file format that allows the exchange of tabular data between applications that use different internal data formats.

TTL

Time to Live. TTL or hop limit is a mechanism that sets limits for data expiry in a computer or network.

TTY

TeleTypeWriter. TTY-enabled devices allow telephones to transmit text communications for people who are deaf or hard of hearing as well as transmit voice communication.

ТХОР

Transmission Opportunity. TXOP is used in wireless networks supporting the IEEE 802.11e Quality of Service (QoS) standard. Used in both EDCA and HCF Controlled Channel Access modes of operation, TXOP is a bounded time interval in which stations supporting QoS are permitted to transfer a series of frames. TXOP is defined by a start time and a maximum duration.

UAM

Universal Access Method. UAM allows subscribers to access a wireless network after they successfully log in from a web browser.

U-APSD

Unscheduled Automatic Power Save Delivery. U-APSD is a part of 802.11e and helps considerably in increasing the battery life of VoWLAN terminals.

UCC

Unified Communications and Collaboration. UCC is a term used to describe the integration of various communications methods with collaboration tools such as virtual whiteboards, real-time audio and video conferencing, and enhanced call control capabilities.

UDID

Unique Device Identifier. UDID is used to identify an iOS device.

UDP

User Datagram Protocol. UDP is a part of the TCP/IP family of protocols used for data transfer. UDP is typically used for streaming media. UDP is a stateless protocol, which means it does not acknowledge that the packets being sent have been received.

UDR

User Derivation Rule. UDR is a role assignment model used by the controllers running ArubaOS to assign roles and VLANs to the WLAN users based on MAC address, BSSID, DHCP-Option, encryption type, SSID, and the location of a user. For example, for an SSID with captive portal in the initial role, a UDR can be configured for scanners to provide a role based on their MAC OUI.

UHF

Ultra high frequency. UHF refers to radio frequencies between the range of 300 MHz and 3 GHz. UHF is also known as the decimeter band as the wavelengths range from one meter to one decimeter.

UI

User Interface.

UMTS

Universal Mobile Telecommunication System. UMTS is a third generation mobile cellular system for networks. See 3G.

UPnP

Universal Plug and Play. UPnp is a set of networking protocols that permits networked devices, such as personal computers, printers, Internet gateways, Wi-Fi APs, and mobile devices to seamlessly discover each other's presence on the network and establish functional network services for data sharing, communications, and entertainment.

URI

Uniform Resource Identifier. URI identifies the name and the location of a resource in a uniform format.

URL

Uniform Resource Locator. URL is a global address used for locating web resources on the Internet.

USB

Universal Serial Bus. USB is a connection standard that offers a common interface for communication between the external devices and a computer. USB is the most common port used in the client devices.

UTC

Coordinated Universal Time. UTC is the primary time standard by which the world regulates clocks and time.

UWB

Ultra-Wideband. UWB is a wireless technology for transmitting large amounts of digital data over a wide spectrum of frequency bands with very low power for a short distance.

VA

Virtual Appliance. VA is a pre-configured virtual machine image, ready to run on a hypervisor.

VBR

Virtual Beacon Report. VBR displays a report with the MAC address details and RSSI information of an AP.

VHT

Very High Throughput. IEEE 802.11ac is an emerging VHT WLAN standard that could achieve physical data rates of close to 7 Gbps for the 5 GHz band.

VIA

Virtual Intranet Access. VIA provides secure remote network connectivity for Android, Apple iOS, Mac OS X, and Windows mobile devices and laptops. It automatically scans and selects the best secure connection to the corporate network.

VLAN

Virtual Local Area Network. In computer networking, a single Layer 2 network may be partitioned to create multiple distinct broadcast domains, which are mutually isolated so that packets can only pass between them through one or more routers; such a domain is referred to as a Virtual Local Area Network, Virtual LAN, or VLAN.

VM

Virtual Machine. A VM is an emulation of a computer system. VMs are based on computer architectures and provide functionality of a physical computer.

VolP

Voice over IP. VoIP allows transmission of voice and multimedia content over an IP network.

VoWLAN

Voice over WLAN. VoWLAN is a method of routing telephone calls for mobile users over the Internet using the technology specified in IEEE 802.11b. Routing mobile calls over the Internet makes them free, or at least much less expensive than they would be otherwise.

VPN

Virtual Private Network. VPN enables secure access to a corporate network when located remotely. It enables a computer to send and receive data across shared or public networks as if it were directly connected to the private network, while benefiting from the functionality, security, and management policies of the private network. This is done by establishing a virtual point-to-point connection through the use of dedicated connections, encryption, or a combination of the two.

VRD

Validated Reference Design. VRDs are guides that capture the best practices for a particular technology in field.

VRF

VisualRF. VRF is an AirWave Management Platform (AMP) module that provides a real-time, network-wide views of your entire Radio Frequency environment along with floor plan editing capabilities. VRF also includes overlays on client health to help diagnose issues related to clients, floor plan, or a specific location.

VRF Plan

VisualRF Plan. A stand-alone Windows client used for basic planning procedures such as adding a floor plan, provisioning APs, and generating a Bill of Materials report.

VRRP

Virtual Router Redundancy Protocol. VRRP is an election protocol that dynamically assigns responsibility for a virtual router to one of the VRRP routers on a LAN.

VSA

Vendor-Specific Attribute. VSA is a method for communicating vendor-specific information between NASs and RADIUS servers.

VTP

VLAN Trunking Protocol. VTP is a Cisco proprietary protocol for propagating VLANs on a LAN.

walled garden

Walled garden is a feature that allows blocking of unauthorized users from accessing network resources.

WAN

Wide Area Network. WAN is a telecommunications network or computer network that extends over a large geographical distance.

WASP

Wireless Application Service Provider. WASP provides a web-based access to applications and services that would otherwise have to be stored locally and makes it possible for customers to access the service from a variety of wireless devices, such as a smartphone or Personal Digital Assistant (PDA).

WAX

Wireless abstract XML. WAX is an abstract markup language and a set of tools that is designed to help wireless application development as well as portability. Its tags perform at a higher level of abstraction than that of other wireless markup languages such as HTML, HDML, WML, XSL, and more.

W-CDMA

Wideband Code-Division Multiple Access. W-CDMA is a third-generation (3G) mobile wireless technology that promises much higher data speeds to mobile and portable wireless devices.

web service

Web services allow businesses to share and process data programmatically. Developers who want to provide integrated applications can use the API to programmatically perform actions that would otherwise require manual operation of the user interface.

WEP

Wired Equivalent Privacy. WEP is a security protocol that is specified in 802.11b and is designed to provide a WLAN with a level of security and privacy comparable to what is usually expected of a wired LAN.

WFA

Wi-Fi Alliance. WFA is a non-profit organization that promotes Wi-Fi technology and certifies Wi-Fi products if they conform to certain standards of interoperability.

WIDS

Wireless Intrusion Detection System. WIDS is an application that detects the attacks on a wireless network or wireless system.

Wi-Fi

Wi-Fi is a technology that allows electronic devices to connect to a WLAN network, mainly using the 2.4 GHz and 5 GHz radio bands. Wi-Fi can apply to products that use any 802.11 standard.

WiMAX

Worldwide Interoperability for Microwave Access. WiMAX refers to the implementation of IEEE 802.16 family of wireless networks standards set by the WiMAX forum.

WIP

Wireless Intrusion Protection. The WIP module provides wired and wireless AP detection, classification, and containment. It detects Denial of Service (DoS) and impersonation attacks, and prevents client and network intrusions.

WIPS

Wireless Intrusion Prevention System. WIPS is a dedicated security device or integrated software application that monitors the radio spectrum of WLAN network for rogue APs and other wireless threats.

WISP

Wireless Internet Service Provider. WISP allows subscribers to connect to a server at designated hotspots using a wireless connection such as Wi-Fi. This type of ISP offers broadband service and allows subscriber computers called stations, to access the Internet and the web from anywhere within the zone of coverage provided by the server antenna, usually a region with a radius of several kilometers.

WISPr

Wireless Internet Service Provider Roaming. The WISPr framework enables the client devices to roam between the wireless hotspots using different ISPs.

WLAN

Wireless Local Area Network. WLAN is a 802.11 standards-based LAN that the users access through a wireless connection.

WME

Wireless Multimedia Extension. WME is a Wi-Fi Alliance interoperability certification, based on the IEEE 802.11e standard. It provides basic QoS features to IEEE 802.11 networks. WMM prioritizes traffic according to four ACs: voice (AC_VO), video (AC_VI), best effort (AC_BE) and background (AC_BK). See WMM.

WMI

Windows Management Instrumentation. WMI consists of a set of extensions to the Windows Driver Model that provides an operating system interface through which instrumented components provide information and notification.

WMM

Wi-Fi Multimedia. WMM is also known as WME. It refers to a Wi-Fi Alliance interoperability certification, based on the IEEE 802.11e standard. It provides basic QoS features to IEEE 802.11 networks. WMM prioritizes traffic according to four ACs: voice (AC_VO), video (AC_VI), best effort (AC_BE), and background (AC_BK).

WPA

Wi-Fi Protected Access. WPA is an interoperable wireless security specification subset of the IEEE 802.11 standard. This standard provides authentication capabilities and uses TKIP for data encryption.

WPA2

Wi-Fi Protected Access 2. WPA2 is a certification program maintained by IEEE that oversees standards for security over wireless networks. WPA2 supports IEEE 802.1X/EAP authentication or PSK technology, but includes advanced encryption mechanism using CCMP that is referred to as AES.

WSDL

Web Service Description Language. WSDL is an XML-based interface definition language used to describe the functionality provided by a web service.

WSP

Wireless Service Provider. The service provider company that offers transmission services to users of wireless devices through Radio Frequency (RF) signals rather than through end-to-end wire communication.

www

World Wide Web.

X.509

X.509 is a standard for a public key infrastructure for managing digital certificates and public-key encryption. It is an essential part of the Transport Layer Security protocol used to secure web and email communication.

XAuth

Extended Authentication. XAuth provides a mechanism for requesting individual authentication information from the user, and a local user database or an external authentication server. It provides a method for storing the authentication information centrally in the local network.

XML

Extensible Markup Language. XML is a markup language that defines a set of rules for encoding documents in a format that is both human-readable and machine-readable.

XML-RPC

XML Remote Procedure Call. XML-RPC is a protocol that uses XML to encode its calls and HTTP as a transport mechanism. Developers who want to provide integrated applications can use the API to programmatically perform actions that would otherwise require manual operation of the user interface.

ZTP

Zero Touch Provisioning. ZTP is a device provisioning mechanism that allows automatic and quick provisioning of devices with a minimal or at times no manual intervention.